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EMPLOYMENT

Professor (with tenure), John Jay College of Criminal Justice - City University of New York, 1/94-present. Teach undergraduate and graduate courses in Dispute Resolution, conduct dispute resolution training on and off-campus, supervise interns in the Dispute Resolution Program, write grant proposals, facilitate meetings, mediate student, faculty and staff conflicts. (9/81-12/87 Assistant Professor; 1/88-12/93 Associate Professor; 1/94-Present Full Professor).

Coordinator, Dispute Resolution Certificate Program, John Jay College, 2/84-present. Currently administer a 30 credit interdisciplinary academic program in Dispute Resolution authorized by the City University Board of Trustees and the New York State Department of Education.

Director, CUNY Dispute Resolution Center housed at John Jay College, 1993-present. Oversee CUNY's dispute resolution scholarly and applied activities. (The CUNY DRC was founded as a Hewlett Conflict Resolution Theory Building Center funded the Hewlett Foundation and CUNY).

Coordinator, Pilot Program in Dispute Resolution, John Jay College, 9/81-2/84. Developed and administered an innovative educational training program in Dispute Resolution. Program received funding from the New York Community Trust.

Adjunct Professor of Law, Brooklyn Law School, 2/85-12/86. Taught the Dispute Resolution Clinic.

Adjunct Lecturer, John Jay College, 9/79-6/81. Taught: Sociology of Law, Criminology, Social Problems, Social Conflict and Dispute Resolution.

Instructor, Rutgers University-Newark, NJ, 1/78-12/78. As a full time Instructor, taught Criminology, Penology, Juvenile Delinquency, Introduction to Sociology, Social Problems. Supervised independent study projects. Coordinated police ride along program with Newark Police Dept. Previously taught as an Adjunct Instructor (Summers of 1975-79 inclusive-Criminology) and from 9/75-6/76 (Criminology and Social Problems).

Instructor, Ladycliff College, Highland Falls, NY, 9/75-12/77. As a full time Instructor, taught Sociology of Law, Social Problems, Race and Ethnic Relations, Deviance, Introduction to Social Welfare, Introduction to Sociology. Previously, as an Adjunct Lecturer (Fall 1974) taught: Family and Sex Roles, Social Stratification, Introduction to Sociology. Other responsibilities included:

- Social Work Program Coordinator. Supervised field placements in criminal justice and social services agencies.
- Committee Memberships: Pre-med, library advisory.
- Chairperson: Pre-law Faculty Committee, Ad-Hoc Committee of the Rank and Tenure Committee to Evaluate the Faculty Evaluation System
- Pre-law advisor
- Coordinated police ride along program with Newburgh Police Dept.

- Developed the curriculum for the undergraduate Sociology major
- Supervised independent study projects including one accepted for presentation at an undergraduate research conference
- Organized the annual regional conference for the New York State Association for Human Services.

Lecturer, New York University, Fall 1972. Taught Introduction to Sociology.

Lecture Class Assistant, New York University, 9/72-6/73. Assisted large Criminology and Deviance lecture classes.

Research Assistant, Sociology Department, SUNY-Plattsburgh, 1968-70.

HONORS/PROFESSIONAL RECOGNITIONS

Chuck M. Newman Award, NYS Bar Association, Dispute Resolution Section, Jan 18, 2023

2022 DRI Law Firm / Corporate Legal Department Diversity Award to the Members of the DRI ADR Diversity, Equity and Inclusion Initiative – Oct 25, 2022

TEAM BRAVO! Employee Recognition Award, John Jay College, July 22, 2022

Woman of Valor Award, Touro College Graduate School of Business Entrepreneurship Center, NYC, Dec 17, 2018.

Recognition for Scholarship of Teaching and Learning, John Jay College, Oct 11, 2018.

Lifetime Achievement Award, NYS Council on Divorce Mediation, May 6, 2017.

Faculty Advisor Recognition, Arab Students United, John Jay College, Apr 21, 2016.

James E. Jones Diversity Award recipient, The Center for Alternative Dispute Resolution, Greenbelt Maryland, June 25, 2015.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 2003, 2006, 2007, 2008, 2009, 2010, 2015.

Honoree, CUNY Salute to Scholars for major awards and fellowships, Dec 10, 2014.

Faculty Advisor of the Year Award, Office of Student Life, John Jay College, May 5, 2014

Honoree, CUNY Salute to Scholars for major awards and fellowships, Dec 11, 2013.

Honoree, 2013 Peace Award, UN International Day of Peace, ATOP Meaningfulworld at Bronx Museum of the Arts, Sept 21, 2013.

Honoree, FamilyKind Annual Award, New York City, Feb 6, 2013.

Board of Review, Constructing Communication Journal, 2013-present.

Faculty Advisor Recognition, Middle Eastern Students Association at John Jay College on Dec 11, 2012.

Dean's List Faculty Appreciation, 2012

Faculty Advisor Recognition, Muslim Students Association at John Jay College on Nov 10, 2011.

Recipient, 2011 Frontline Champion Award, Mediation Settlement Day, Oct 18, 2011.

Recipient, 2010 Association for Conflict Resolution of Greater New York ADR Achievement Award, June 24, 2010.

Recognition, Maestro de Mediacion, Organizational Leadership Program, Fordham University, November 18, 2008.

Honoree, Network for Peace Through Dialogue, Recognition Night, Oct 30, 2008.

Award Recipient, 2008 Lawrence Cooke Peace Innovator Award, New York State Dispute Resolution Association, Oct 24, 2008. The award is given yearly to honor an individual or organization that has provided innovative leadership in the alternative dispute resolution field based on a local or New York State-based initiative. It is named for the late Chief Judge Lawrence Cooke, who was instrumental in founding the Community Dispute Resolution Centers Program and advancing related legislation.

Honoree, NYC Dispute Resolution Roundtable, May 2007.

Honoree, CUNY Chancellor's Recognition of Faculty, 2003, 2004, 2005, 2006.

Honoree, EARS TIPS Award, 2002.

Member, Board of Directors, Association for Conflict Resolution of Greater New York, 2002-2005.

Member, Advisory Board, Conflict Management in Higher Education Resource Center at Wayne State University, funded by FIPSE, 2002-2004.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 2002.

Honoree, Brooklyn College Department of Student Affairs, 2001.

Recognition Award, Peace Conference, Manhattan Superintendent's Office, NYC Board of Education, 2001.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 2001.

Member, Editorial Board, *Conflict Resolution Quarterly*, 2000-present.

Member, Editorial Advisory Board, *Negotiation Journal*, 2000-present; previously Member, International Advisory Board, 1995-2000.

Member, Mediation Program Advisory Committee of Safe Horizon, New York City, 2000-2001.

Honoree, NYC Society of Professionals in Dispute Resolution (for distinguished work in dispute resolution in NYC), 2000.

Member, Advisory Board, LINCOS, Baruch College, funded by the Ford Foundation, 2000-2001.

Honoree, Westside Crime Prevention Program (for Cops and Kids Conflict Resolution Dialogue Project), New York City, 1999.

Member, Collaborative Initiative for Youth in Conflict Resolution, a project of the Academy of Family Mediators, Conflict Resolution Education Network, National Association for Community Mediation, Society of Professionals in Dispute Resolution, 1999-2002.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 1999

Membre D'Honneur, Centre International De Sciences Criminelles Et Penales, Paris, France, 1999.

Member, Editorial Team, *Practical Dispute Resolution*, 1999-present.

Member, Dispute Resolution Advisory Committee, Unified Court System of New York State, (Subcommittee on Qualifications and Training for Neutrals) 1999-2004.

Distinguished Service Award, International Society of Professionals in Dispute Resolution, 1998.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 1998.

Honoree, CUNY Chancellor's Recognition of Distinguished Faculty, 1997.

President, International Society of Professionals in Dispute Resolution (now Association for Conflict Resolution), 1996-1997.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 1996.

Member, Board of Visitors, The Greenberg Center for Legal Education and Urban Policy, The City College of the City University of New York, 1996-2003.

Member, Advisory Committee, New York State Attorney General's Program for Young Negotiators, 1996-1999.

Who's Who of American Women, 1997-1998.

Who's Who Among America's Teachers, 1996

President-Elect, International Society of Professionals in Dispute Resolution, 1995-1996.

Honoree, CUNY Chancellor's Recognition for Major Institutional Grant, 1995.

Distinguished Service Award, International Society of Professionals in Dispute Resolution, 1994.

First Vice President, International Society of Professionals in Dispute Resolution, 1994-1995.

Honoree, EARS Teen Mediators, 1994.

Certificate of Appreciation, Student Council, John Jay College of Criminal Justice - CUNY, 1994.

Recognized for outstanding contribution as a peacemaker and peacekeeper in New York City by the Increase the Peace Volunteer Corps, Office of the Mayor at a special Women's Recognition Ceremony "Lifting As We Climb: A Celebration for Women Who Dare to Be", 1993.

Student Government Service Award, John Jay College of Criminal Justice - CUNY, 1992.

Distinguished Service Award, International Society of Professionals in Dispute Resolution, 1991.

Second Vice President, International Society of Professionals in Dispute Resolution, 1989-1991.

Member, Editorial Board, Mediation Quarterly, 1989-2001.

Member, Board of Editors, Journal of Contemporary Criminal Justice, 1988-1996.

Ex-officio member, Board of Directors, New York City Chapter of SPIDR, 1988-1995.

CUNY Chancellor's Recognition of Distinguished Faculty, 1989.

President, New York City Chapter of SPIDR (now ACR GNY), 1986-88.

Member, Executive Board, National Conference on Peacemaking and Conflict Resolution, 1985-87.

Participant, National Science Foundation / American Association for the Advancement of Science Chautauqua Program on Social Indicators, 1977-78.

Participant, Title IX, Ethnic Heritage Act, Scandinavian Ethnic Studies, 1976-77.

Fellow, National Institute of Mental Health Fellowship Program in the Sociology of Criminal Law, New York University, 1970-72.

RESEARCH

Principal Investigator, COVID 19: Conflict Resolvers' Responses, supported by PSC-CUNY Research Awards, 2021-present.

Co-Principal Investigator (with J. Strauss), Memorializing Lived Traumatic Experiences of COVID-19: Promises and Challenges, supported by CUNY Office of Research, Interdisciplinary Research Grant, 2021-present.

Co-Principal Investigator (with M. Bilici), Research on Religious Identities of Young Kurds in the United States, supported by PSC-CUNY Research Awards, 2017-2018

Co-Principal Investigator (with M. Bilici), The Kurdish Diaspora's Response to the Turkish-Kurdish Process, supported by PSC-CUNY Research Awards, 2015-2016.

Co-Principal Investigator (with M. Bilici), The role of religion in Kurdish-Turkish Reconciliation, supported by PSC-CUNY Research Awards, 2014-2015.

Co-Principal Investigator (with S. Leftoff), Searching for the interface between private troubles and public issues: grassroots approaches to family troubles and domestic violence: a pilot study,

supported by PSC-CUNY Research Awards and Research Assistance Program, Office for the Advancement of Research, John Jay College, 2009-2012.

Co-Principal Investigator (with M. Johnson), The Roots of Diversity in the ADR Field, supported by the Office for the Advancement of Research, John Jay College, 2008-2009; JAMS Foundation, 2010-2113.

Principal Investigator, Hurricane Katrina: Conflict Resolvers' Responses, supported by PSC-CUNY Research Awards, 2006-2008.

Co-Principal Investigator (with B. Bush), Barriers to Minority Participation in Dispute Resolution, supported by the William and Flora Hewlett Foundation and the CUNY Diversity Projects Development Fund, 2005-2007.

Principal Investigator, Post 9/11: Restorative Justice Responses to 9/11, supported by PSC-CUNY Research Awards, 2004-2005.

Principal Investigator, Post 9/11: Conflict Resolvers' Responses, supported by PSC-CUNY Research Awards, 2002-2005 and CRInfo Research Mini-Grant, 2003.

Principal Investigator, Understanding Police Mediation: Promises and Challenges, supported by PSC-CUNY Research Awards, (Two awards, for Phases 1 and 2) 2000-present.

Co-Researcher, Survey of Conflict Resolution Processing in the NYC Schools (with A. Borer, D. Brotherton and L. Lee), supported by the CUNY Dispute Resolution Center, 1995-1996.

Co-Principal Investigator, CUNY Dispute Resolution Center (CUNY DRC), 1993-1994. Funded by the William and Flora Hewlett Foundation to research, design and establish the CUNY DRC; evaluated CUNY and New York City's dispute resolution needs and resources.

Co-Principal Investigator, (with K. Lenihan), Felony Mediation: An Evaluation of An Innovative Approach to Criminal Justice, 12/87-3/88. Funded by the State Justice Institute, this study was designed to evaluate the referral of selected felonies to dispute resolution centers in New York State as a result of legislation implemented in November 1986.

Research Consultant, National Council of Jewish Women, 10/81-2/82. Prepared survey questionnaire for a nationwide research project to study the availability of services on the local level for adolescent girls in trouble with the law.

Ph.D. Dissertation: The transformation of localism as an organizing principle for lower criminal courts. (Participant observation study).

Field research on the family background of the chronic offender at the Diagnostic and Treatment Center, Clinton Prison, Dannemora, NY.

Field research on the attitudes of inmates toward parole at the Diagnostic and Treatment Center, Clinton Prison, Dannemora, NY.

PUBLICATIONS

Mediation in the Criminal Justice System, *Elgar Encyclopedia of Crime and Criminal Justice*, forthcoming Oct 2023.

Imagining a racially diverse and inclusive mediation field: Uncovering the structural hurdles (with M. Johnson) in *The Routledge Handbook of Intercultural Mediation*. Ed by Dominic Busch, NY: Routledge, 2022.

The Art of the Credible Messenger: Embracing the Good, Taking a Risk, in *Beyond Equity and Inclusion in Conflict Resolution: Recentering the Profession*. ed by S. Bowland, H. Batts, B. Roy & M. Trujillo. Rowman & Littlefield Publishers, 2022.

Mediation: The changing global landscape. in *Behavioral science in the global arena: Global mental, spiritual, and interpersonal health* (Vol. 2). Ed by Congress, E. P., Meister, D., Osborn, S. C., & Takooshian, H. (Eds.). Information Age Publishing, 2022.

Dispute Resolution in Mental Health (with D. Berstein). *Dispute Resolution Journal*, pp. 79-93, Vol 75, No 4, Sept 2021.

Understanding the Deep-Rooted Complexity of Racism (with M. Johnson) *ACResolution*, pp. 22-24, Nov 2020.

Prologue and Working with a Truly Interdisciplinary Team (with C Honeyman) in *The Other Side of the Door: The Art of Compassion in Policing* ed by R. Parish and J. Cambria. St Paul, Mn: DRI Press, 2020.

Mediation's Elusiveness: Taking Stock in *Peace Sowers Around The World: Multiple Perspectives On Mediation And Related Practices* ed by A. Ninomiya, Brazil: RePacificar, 2019.

Negotiating with the Unknown: More Common Than Not? (with J. Cambria, H. McGowan, and C. Honeyman) in *Negotiation Essentials for Lawyers* ed by A.K. Schneider and C. Honeyman, Washington: American Bar Association, 2019.

Measuring Diversity in the ADR Field: Some Observations and Challenges Regarding Transparency, Metrics and Empirical Research. *Pepperdine Dispute Resolution Law Journal*, Vol 19, No 2, pp. 201-219, 2019.

The ADR Inclusion Network: Addressing Diversity Collectively (with S. Sproule). *Alternatives to the High Cost of Litigation*, Vol. 37 No. 6 June 2019.

Uncovering and Addressing Mental Health Bias in Dispute Resolution: Some Observations (with D. Berstein) *Dispute Resolution Journal*. Vol. 73 Issue 3, p 1-8, 2018.

Mediation Capacity Building With Liberian Diaspora Communities: Some Observations (with B. Roth) *Cardozo Journal of Conflict Resolution*, Vol 19, No 3, Spring 2018.

Negotiating with the Unknown (with J. Cambria, H. McGowan, C. Honeyman) in *The Negotiator's Desk Reference*, Vol 2., ed by A. K. Schneider and C. Honeyman, St Paul, Mn.: DRI Press, 2017.

Cultivating Ongoing Public Discourse: A College Community's Experience. *ACResolution*. September 2017, Vol 15, #4 http://www.acresolution-digital.org/acresolutionmag/september_2017?folio=19&pg=19#pg19

The Color of Money: Compensation Opportunities and Barriers (with M. Johnson). *American Bar Association Dispute Resolution Magazine*, Vol 23, No 4. Summer 2017.

Preface and Co-Editor (with S. Alom). *The Voices of Urban Muslims in New York City*. CUNY Dispute Resolution Center, 2017.

The Silver Lining of September 11: NYC-Dispute Resolution Roundtable Breakfasts at John Jay College, *Sociology Newsletter*, Department of Sociology, 2(1) Nov 2016.

Mediation in the Future of Policing, <http://www.mediate.com/articles/VolpeFutures.cfm>, Nov 2016; translated into Russian and published in *Mediation and Law. Intermediation and Conciliation*, No. 38.

Why I Became a Sociologist. *Sociology Newsletter*, Department of Sociology, John Jay College, 1(2), Apr 2016.

Conflict Resolvers' Responsibility To Shape the Message of Negotiation <http://www.mediate.com/articles/volpenegotiation.cfm>, Feb 2016.

Preface and Co-Editor (with S. Fatima). *The Mosaic of Urban Muslims in New York City*. CUNY Dispute Resolution Center, 2015.

Post Disaster ADR Responses: Promises and Challenges. *Fordham Environmental Law Review*, 2014, Vol. 26, No 1, pp 95-132.

Preface and Co-Editor (with S. Fatima) *Finding Islam in Tomorrow*. CUNY Dispute Resolution Center, 2014.

"Police and Conflict Resolution" in *The Handbook of Conflict Resolution: Theory and Practice* (ed by Morton Deutsch, Peter Coleman and Eric Marcus), San Francisco: Jossey Bass, 2014. <https://media.wiley.com/assets/7241/11/c51-PoliceandConflictResolution.pdf>

"Police and Mediation: Natural, Unimaginable or Both" in *Moving Toward a Just Peace: The Mediation Continuum* (ed by Jan Fritz). The Netherlands: Springer, 2014.

"The Mediation Process: Contrasting Perspectives" *Family News and Views – AFCC NY*, Fall 2013.

"Roots of Diversity in Dispute Resolution: Preliminary Observations" (with M. Johnson) *ACResolution*, Vol 13, No 1 Winter 2013.

"Mediation Remains Elusive in Public Discourse Despite Its Ubiquity" *Alternatives to the High Cost of Litigation*, Vol. 30 No. 10 November 2012.

Co-guest Editor (with M. Johnson), *Dispute Resolution Magazine*, Diversity Issue: Uncovering Race in Dispute Resolution, American Bar Association, Spring 2009;

"Uncovering Race in Dispute Resolution" (with M. Johnson). *Dispute Resolution Magazine*, Spring 2009.

"Mediation in Criminal Justice" *Encyclopedia of Race and Crime*, edited by Helen T. Greene and Shaun L. Gabbidon. Thousand Oaks, Calif.: SAGE, 2009.

“Negotiation Nimbleness When Cultural Differences are Unidentified” (with J. Cambria), in *Rethinking Negotiation Teaching: Innovations for Context and Culture* ed by C. Honeyman, J. Coben, and G. De Palo. St Paul, MN: DRI Press, 2009.

“Taking Stock: ADR Responses in Post-Disaster Situations” *Cardozo Journal of Conflict Resolution*, Spring 2008, Vol 9, No 2.

“Barriers to Participation: Challenges Faced by Members of Underrepresented Racial and Ethnic Groups In Entering, Remaining, and Advancing in the ADR Field” (with R. A. B. Bush, G. A. Johnson, Jr., C. M. Kwok, J. Tudy-Jackson, R. Velez) *Fordham Urban Law Journal*, 2008, Vol 35, No 1.

“Restorative Justice in Post Disaster Situations: Untapped Potential” *Cardozo Journal of Conflict Resolution*, Spring 2007, Vol 8, No 2.

“Community Dispute Resolution” *Encyclopedia of Police Science*, 3rd Edition, 2 vols., ed. By Jack R. Greene. New York: Routledge, 2006.

“Police Mediation” *Encyclopedia of Police Science*, 3rd Edition, 2 vols., ed. Jack R. Greene. New York: Routledge, 2006.

“Looking Back, Looking Ahead: The Role and Relevance of ADR Responses to Disasters” *American Bar Association Dispute Resolution Magazine*, Fall 2006.

“Negotiating with the Unknown” (with J. Cambria, H. McGowan, C. Honeyman) in *The Negotiator’s Fieldbook: The Desk Reference for the Experienced Negotiator*, ed by A. K. Schneider and C. Honeyman, Washington: American Bar Association, 2006.

“Police Mediation: Research Survey Themes” (with N. Phillips) in *Dispute Resolution: Managing Conflicts in Diverse Contexts*, ed by N. Phillips and S. Strobl, NY: CUNY Dispute Resolution Center, 2006.

“L'uso della mediazione da parte delle forze di polizia” (with N. Phillips), in *La mediazione come strumento di intervento sociale*, ed by L. Luison. Milano, Italy: Franco Angeli, 2006.

“Conflict and Humiliation: The Simplicities of Reversing Destructive Conflict” An Interview with Dr. Maria Volpe in the Newsletter of the Crisis Intervention Section of the Association of Conflict Resolution, Feb 2006, http://www.acrnet.org/pdfs/CI_Feb_06_v2.pdf

“Restorative Justice Responses to Post-9/11 Hate Crimes: Potential and Challenges” (with S. Strobl) *Conflict Resolution Quarterly*, Summer 2005, Vol 22, No 4.

“Responses to 9/11 Reveal Opportunities – And Barriers – for Commercial ADR” (with S. Strobl) *Alternatives to the High Cost of Litigation*, June 2005, Vol 23, No 6.

“Police Mediation” *Law Enforcement Encyclopedia*, Sage, 2005.

“Conflict Resolvers Respond to 9/11” (with S. Strobl) *ACResolution*, Fall 2004, vol 4, issue 1.

“Police Use of Mediation” (with N. Phillips) *Conflict Resolution Quarterly*, Winter 2003, Vol 21,

No 2.

"Dispute Resolvers in a Post-September 11th World" (with S. Strobl) *Practical Dispute Resolution*, (3)1, 2003.

"Conflict Resolution Approaches to the Reduction of Adolescent Violence: Negotiation and Peer Mediation Initiatives" (with D. Jones-Brown) in *A Multicultural Approach for Understanding and Dealing with Violence: A Handbook for Psychologists and Educators* (ed by Barbara Wallace), Sage, 2003.

"Intractable Conflict From the Bottom Up" (with S. Cheldelin, M. Greenberg, and C. Honeyman) *Negotiation Journal*, Jan 2003.

"What Don't We Know? What Do We Need to Know? And, How Will We Find It?" (with S. Cheldelin, M. Greenberg, C. Honeyman) Introduction to *Negotiation Journal*, Oct 2002.

"What Can the DR Community Learn From Sept.11? The Future" *American Bar Association Dispute Resolution Magazine*, Spring 2002.

"Alternative Dispute Resolution" in *Encyclopedia of Crime and Punishment*, Thousand Oaks, Ca.: Sage, 2002.

"Resolving and Managing Conflicts in Academic Communities: The Emerging Role of the 'Pracademic'" with D. Chandler *Negotiation Journal*, July 2001.

"Settling Criminal Cases in Community Dispute Resolution Programs in New York City" in *Crime and Justice in New York City* (ed by Andrew Karmen), McGraw Hill, 1998; reprinted in *Crime and Justice in New York City, Vol. II: New York City's Criminal Justice System, An Area Handbook, 2000-2001 Edition* (ed by Andrew Karmen), Thomson Learning, 2001.

"Mediation in the Criminal Justice System: Process, Promises and Problems" *American Bar Association Dispute Resolution Magazine*, Fall 2000; also served as guest editor.

"Resolving Conflicts in Institutions of Higher Education: Challenges for Pracademics" (with D. Chandler). Conference Proceedings: Reflective Practice in Institutionalizing Conflict Resolution in Higher Education held by The Consortium on Negotiation and Conflict Resolution at Georgia State University, May 1998.

"Using Town Meetings to Foster Peaceful Coexistence" in *Handbook on Interethnic Coexistence* (ed by Eugene Weiner), Continuum Books, 1998.

"Conflict Resolution: An Emerging Landscape" *Consumer News*, Part 1 in Vol 1, No. 6, June 1996, Part 2 in Vol 1, No. 7, July 1996.

"Creating a Kids and Cops Program" in American Bar Association's Proceeding of 8th National Conference on Children and the Law, Washington, DC, June 1996.

"An Urban University-Based Conflict Resolution Program" *Education and Urban Society*, Vol. 27, No. 1, Nov 1994.

"Negotiating and Mediating in Stressful Situations" (with R. Loudon) in *Community Disorders and Policing* (ed by T. Marshall), London: Whiting and Birch, 1992.

"Mediation and Diversity on College Campuses" (with R. Witherspoon), *Mediation Quarterly*, Summer 1992; reprinted in *The Twenty-First Century Mosaic: Resolving Disputes in a Culturally Diverse Society* ed by E. McGlynn and T. Christian, Loudonville, NY: Siena College, 1993.

Conflict Processing (co-edited with P. Maida), Michigan State University Press, 1992.

"Mediation and Probation: The Presentence Investigation" (with C. Lindner), *Mediation Quarterly*, Fall 1991.

"Mediation in the Criminal Justice System: Process, Promises, Problems" in *Criminology as Peacemaking* (ed by H. Pepinsky and R. Quinney), Indiana University Press, 1991.

"Dispute Resolution Education, Training and Critical Issues for Criminal Justice Professionals" reprinted in *Systematic Analysis in Dispute Resolution*, (ed by S. Nagel and M. Mills), Greenwood-Quorum Books, 1991; originally published in *Law and Policy Studies*, vol 2 (ed by S. Nagel), JAI Press, 1988.

Contributor, *Making the Tough Calls: Ethical Exercises for Neutral Dispute Resolvers* Washington DC: Society of Professionals in Dispute Resolution, 1991.

"ADR Legislation and Criminal Disputes: Some Observations" SPIDR 1989 Conference Proceedings, 1990.

"Hostage Negotiations: Skills and Strategies for Third Party Intervention in High Stress Situations" (with R. Louden), *SPIDR 1989 Conference Proceedings*, 1990.

"Beneath the Tip of the Iceberg: Understanding Deeply Entrenched Conflict" *SPIDR (Society of Professionals in Dispute Resolution) Newsletter*, vol 14, no 1, Spring 1990.

"Teaching Mediation as a Lawyering Role" (with J. Nolan-Haley), *Journal of Legal Education*, Dec 1989, Vol 39, No 4.

"Managing Conflict in the Public Sector" Review Essay *Public Productivity and Management Review*, Fall 1989, Vol xiii, No 1.

"Mediation: New Addition to Cop's Toolbox" (with T. Christian), *Law Enforcement News*, June 15, 1989, Vol XV, No 294.

"The Role of Dispute Resolution in the Criminal Justice Curriculum: Critical Issues" (with J. Sexter), *Journal of Contemporary Criminal Justice*, Feb 1989, Vol 5, No 1.

"The Police Role" in *Mediation and Criminal Justice: Victims, Offenders and Community* (ed by M. Wright and B. Galaway), London: Sage, 1989.

"Institutions of Higher Learning as a Resource to School Based Mediation Efforts" in *Education and Mediation: Exploring the Alternatives* ed by P. Kestner, American Bar Association, 1988.

"Resistance to Mediation: Understanding and Handling It" (with C. Bahn) *Negotiation Journal*, July 1987, Vol 3, No 3; reprinted in *Mediazione Sociale E Sociologia: Riferimenti teorici ed esperienze*, ed by L. Luison and S. Liaci, Milan, Italy: Franco Angeli, 2000.

"Communicating, Negotiating and Mediating in Stressful Situations" in *Police Training Manual for Managing Situations Involving Mentally Disturbed Persons* John Jay College of Criminal Justice,

1987.

"Dispute Resolution: Its Potential for Sociologists" *Clinical Sociology Newsletter*. Summer 1986.

"Teaching Dispute Resolution: A Display Area of Resource Materials" in *Bringing the Dispute Resolution Community Together* ed by C. Cutrona, 1985 SPIDR Conference Proceedings, 1986.

Testimony, Mediation of Child Custody Disputes, NYS Assembly Judiciary Committee Hearings for S5127/A7315, Dec 1985.

"Teaching Alternative Dispute Resolution: Some Observations" in *Elements of Good Practice in Dispute Resolution*, ed by C. Cutrona, 1984 SPIDR Conference Proceedings, 1985.

"ADR: The Emergence of a New Educational Landscape" *NIJ Reports* July 1985.

"Dispute Resolution Gains Ground" American Sociological Association, *FOOTNOTES*, April 1985.

Problem Solving Through Mediation (co-edited with T. Christian) American Bar Association, 1984.

Mediation in the Justice System (co-edited with T. Christian and J. Kowalewski) American Bar Association, 1983.

Survey for nationwide NCJW study. *Adolescent Girls in the Justice System*, National Council of Jewish Women, NY: 1982.

The Transformation of Localism as an Organizing Principle for Lower Criminal Courts, Ph.D. Dissertation, University Microfilms, 1981.

Research notes on the "Attitudes of Inmates Toward Parole" *Social Science Occasional Paper*, No. 2, 1970.

Research notes on the "Family Background of the Chronic Offender" *Social Science Occasional Papers*, No. 1, 1969.

BOOK REVIEWS

Police Under Pressure: Resolving Disputes in *Arbitration Journal*, June 1993.

Extremist Groups and Conflict Resolution: The MOVE Crisis in Philadelphia in *Criminal Justice Review*, Fall 1989.

MANUSCRIPT REVIEWS

Reviewer, Rowman & Littlefield, 2022.

Reviewer, Routledge / Taylor and Francis Group, 2010.

Reviewer, *Constructing Communication Journal*, 2013-present.

Reviewer, *Criminology and Public Policy*, 2005.

Reviewer, *Criminal Justice Review*, 2004.

Reviewer, *Conflict Resolution Quarterly*, 2001-present.

Reviewer, Jossey Bass manuscripts, 1998, 1999.

Reviewer, *Practical Dispute Resolution*, 1999-present.

Reviewer, *Mediation Quarterly*, 1989-2001.

Reviewer, *Negotiation Journal*, 1993-present.

Reviewer, *Journal of Contemporary Criminal Justice* special issue on the death penalty, 1989.

Reviewer, *Interpersonal Conflict*, 3rd Ed. by J. Hocker and W. Wilmot, Wm. C. Brown, Spring 1987.

Reviewer, *Crime and Criminology*, 4th Ed. by S. Reid, Holt, Rinehart and Winston, Spring 1984.

Critical Reader, Deviance chapter in *Sociology: Focus on Society* by L. Duberman and C. Hartjen, General Learning Press, Fall 1978.

Reviewer, *Qualitative Sociology*, Fall 1978, Spring 1980.

PRESENTATIONS / CONFERENCES

Invited Presenter, Adding Mediating to Your Career: How to Get Started in 2022, New York City Bar Association, (Online), CLE Program, May 24, 2022.

Invited Presenter, Mediation: Promises and Challenges. PSC-CUNY Anti-Bullying Committee, (online), May 11, 2022.

Invited Panelist, ADR Professionals as Problem Solvers and Facilitators. NYS Bar Association, Dispute Resolution Section, Corporate Counsel, Contemporary Arbitration and Mediation – How We Can Do Better, (online). Mar 14, 2022.

Invited Moderator, The Role of Conflict Management Skills in Policing, New York Law School, online, Feb 17, 2022.

Invited Presenter, Dispute Resolution in Higher Education (with Skye Roper-Moses), (Online). Honors Program, John Jay College, Dec 1 and 7, 2021.

Invited Presenter, Conflict Resolution: Informal Resources and Responses (with Skye Roper-Moses). (Online). Academic Advisement Center, John Jay College, Nov 19, 2021.

Invited Presenter, 20 Years After 9/11 – What Have We Learned in Dispute Resolution. NYS Bar Dispute Resolution Section Ethics Committee, (online) Nov 3, 2021.

Invited Presenter, Using Data to Increase Diversity in ADR, (Online), Defense Research Institute, Sept 21, 2021

Panelist, Hateful or Hurtful Speech In and Out of the Classroom: Exploring Formal and Informal Responses, with A. Crossman, T. Booker, R. Kim, G. Leal, Faculty Development Day, John Jay College, Aug 24, 2021

Invited Presenter, *Relevance of Conflict Resolvers in Responding to Crises: Where do we go from here?* Annual Conference, Center for Alternative Dispute Resolution, (Online), Greenbelt, Maryland, June 24, 2021.

Invited Presenter, *Adding Mediating to Your Career: How to Get Started in 2021*, New York City Bar Association, (Online), CLE Program, May 25, 2021

Invited Presenter, *Relevance of Conflict Resolvers in Responding to Crises: Where do we go from here?* Annual Conference, Center for Alternative Dispute Resolution, (Online), Greenbelt, Maryland, June 24, 2021.

Invited Presenter, *Dispute Resolution: Thinking and Rethinking a Changing Landscape*, University of Arkansas, (Online), Jan 11, 2021.

Invited Presenter, *Dispute Resolvers in Times of Crises - How to be a Resource During Times of Heightened Need*, Town Hall sponsored by the NYS Bar Association Dispute Resolution Section and its Ethical Issues and Standards Committee (Online), Nov 30, 2020.

Invited Presenter, *Dispute Resolvers: Responding to COVID 19, Promises and Challenges*, RePacificar World Summit International Online Forum, Brazil, Nov 12, 2020.

Invited Speaker, *Open Discussion About Mediation* (Online). NYS Supreme Court Mediation Non-Jury, Oct 26, 2020.

Invited Presenter, *Imagining a Racially Diverse and Inclusive Dispute Resolution Field* (Online). NYC Bar ADR Committee, NYC, Sept 16, 2020.

Presenter, *Diversity and Inclusion in Dispute Resolution: Promises and Challenges* (with Sheila Sproule) at NYS Dispute Resolution Association, Saratoga, NY, Oct 28, 2019.

Invited Presenter, *Research on the Nashville Kurdish Community at the International Kurdish Studies Conference*, Northeastern Illinois University, Chicago, July 25, 2019.

Presenter, *Measuring Diversity in the ADR Field: Observations and Challenges*. Annual Conference, Center for Alternative Dispute Resolution, Greenbelt, Maryland, June 20, 2019.

Invited Presenter, *Dispute Resolution in Mental Health Initiative*, American Arbitration Association Annual Meeting, NYC, May 9, 2019.

Invited Presenter, *“Academia and Accessing Mediation Resources”* at *A Mediation Career: Getting Started*. New York City Bar Association, CLE Program, Apr 18, 2019.

Invited Presenter, *Diversity/Inclusivity Among Dispute Resolution Neutrals, Shining a Light on Dispute Resolution: Transparency, Metrics and Empirical Research*, Texas A&M Law School, Fort Worth, Nov 16, 2018.

Presenter, *“The Future of Mediation in Policing.”* American Society of Criminology, Atlanta, Nov 15, 2018.

Presenter, *“Addressing Mediation’s Elusiveness”* Association for Conflict Resolution, Pittsburgh, Pa., Oct 3, 2018.

Invited Presenter. *“Everyday Conflict Resolution”* (with Dan Berstein). Supportive Housing Network of New York, NYC, June 12, 2018.

Invited Presenter, *“Mediation Training for the Liberian Diaspora”* (with Brad Roth), Diaspora Roundtable Conference, The Union of Liberian Associations in the Americas, Staten Island, April 14, 2018.

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Presenter, "What Mediators Need to Know About Mental Health Concerns" (with Dan Berstein). American Bar Association Section of Dispute Resolution Annual Conference, Washington, DC, April 5, 2018.

Invited Presenter, Mediation in Education. US Department of State, Office of International Visitors International Visitor Leadership Program from Saudi Arabia entitled Religious and Public Education in the United States, April 5, 2018.

Invited Presenter, "Academia and Accessing Academic Resources at A Mediation Career: Getting Started." New York City Bar Association, CLE Program, Dec 7, 2017.

Presenter, "Mediation in Police Community Relations: Promises and Challenges," American Society of Criminology, Philadelphia, Nov 16, 2017.

Invited Panelist, Local to Global to Local (with Brad Roth). 2017 Jed D. Melnick Symposium, Persistent Human Divides: Creative Initiatives for Communication, Collaboration, and Cohesion, Cardozo Law School, NYC, Nov 13, 2017

Invited Presenter, Police Mediation, US Department of State, Office of International Visitors *International Visitor Leadership Program* from the Sahel entitled Countering Violent Extremism. Visitors from Niger, Mali, Mauritania, Burkina Faso, October 19, 2017.

Invited Presenter, Diversity and Inclusion in Dispute Resolution, Mediation Settlement Day, New York Law School, October 18, 2017.

Invited Presenter, Addressing Mediation's Elusiveness. Annual Conference, Center for Alternative Dispute Resolution, Greenbelt, Maryland, June 16, 2017.

Invited Presenter, Cultivating Interfaith Dialogue on Campus. US Department of State and the Bureau of Educational and Cultural Affairs, the Study of the US Institute on US Culture and Society. Multinational Institute of American Studies at New York University, June 14, 2017.

Invited Presenter, Constructive Approaches to Conflict Resolution, Supportive Housing Network of New York, NYC, June 1, 2017.

Invited, Special Contributor, Peacebuilding Beyond 2017: Women as Agents of Change, Mediators Beyond Borders International's Parallel Event, 61st session of the UN Commission on the Status of Women (CSW61), NYC, Mar 21, 2017.

Invited Presenter, "A Mediation Career: Getting Started" New York City Bar Association, CLE Program, Dec 8, 2016.

Invited Moderator, Muslims as Religious Minorities: Canada, China and the US. 45th Annual Conference of the North American Association of Islamic and Muslim Studies. Harvard University, Cambridge, Mass, Oct 8, 2016.

Invited Presenter, "A Mediation Career: Getting Started" New York City Bar Association, CLE Program, Dec 2, 2015.

Presenter, "Imagining the Future of Mediation in Police-Community Relations" American Society of Criminology, Washington, D.C. Nov 19, 2015

Invited Moderator, "Resolving to Learn: How Conflict Informs Our Way Forward" Oregon Mediation Association, Portland, Oregon, Nov 7, 2015.

Invited Keynote Presenter, "Learning Through the Lens of Mediator" Oregon Mediation Association, Portland, Nov 6, 2015.

Invited Luncheon Keynote Presenter, "Imagining the Future of Mediation in Police-Community Relations: Prospects and Challenges" Annual Conference, Center for Alternative Dispute Resolution, Greenbelt, Maryland, June 25, 2015.

Invited Panelist, "Community-Police Mediation Programs as a Restorative Approach to Reconcile Relationships and Rebuild Reliance in Police Departments" Association for Conflict Resolution of Greater New York, June 17, 2015.

Invited Plenary Presenter, "Police Community Relations" Dispute Resolution Strategies, Public Participation and Community Engagement in Urban Issues, Wayne State University, Detroit, Michigan, May 11, 2015.

Invited Presenter, Conflict Resolution at CUNY, CUNY Ombuds, CUNY Graduate Center, NYC, May 1, 2015.

Invited Keynote Presenter, "Police and Mediation: Natural, Unimaginable or Both" Pennsylvania Council of Mediators, Harrisburg, Pa, Apr 25, 2015.

Presenter, Muslim Awareness Initiatives on Campus: Promises and Challenges, CUNY Faculty Diversity and Inclusion Conference, CUNY Graduate Center, Mar 20, 2015.

Invited Presenter, "Mediation at a Crossroads; the Challenges and Possibilities Facing Mediation" New York State Bar Association Mediation Committee, NYC, Mar 19, 2015

Invited Presenter, "A Mediation Career: Getting Started" New York City Bar Association, CLE Program, Dec 3, 2014

Presenter, "Police Mediation: Unimaginable, Natural or Both," American Society of Criminology, San Francisco, Nov 21, 2014.

Presenter, "Police Mediation: Natural, Unimaginable, or Both" Association for Conflict Resolution, Cincinnati, Ohio, Oct 8, 2014.

Moderator, "Lessons Learned and Practical Application of the Developing Models of Conflict Resolution" The Advantages of Ethnic and Religious Identity in Conflict Mediation and Peacebuilding, 1st Annual International Conference On Ethnic And Religious Conflict Resolution And Peacebuilding, NYC, Oct 1, 2014.

Invited Moderator, "New Media and Technologies of Authority" The Concept of Authority in Muslim Societies: Political, Religious, Social and Literary, 43rd Annual Conference of Association of Muslim Social Scientists, Columbia University, NYC, Sept 20, 2014.

Invited Presenter, "Conflict Resolvers' Relevance When Disasters Occur," Annual Conference Center for Alternative Dispute Resolution, Greenbelt, Maryland, June 26, 2014.

Invited Presenter, "Constructive Conflict Management in a Cultural Context," Leaders in Diversity, Baruch College - CUNY, Mar 14, 2014.

Invited Presenter, "Post Disaster ADR Responses: Promises and Challenges," Symposium, Hurricane Sandy Response and Rebuilding Strategies through the lens of Environmental Justice, Fordham Law School, NYC, Feb 21, 2014.

Invited Presenter, "Mediation at the Crossroads: Where Are We Now, Where Are We Heading?" New York State Council on Divorce Mediation, NYC, Dec 14, 2013.

Invited Presenter, "The New York City Mediation Community," New York City Bar Association, CLE Program, Dec 4, 2013

Invited Presenter, "The New York City Mediation Community," New York City Bar Association, CLE Program, Dec 5, 2012

Presenter, "ADR and Diversity: Taking Stock, Association for Conflict Resolution," New Orleans, Sept 14, 2012.

Presenter, "NYC Listserv Live: Ripped from the Headlines" (with Dan Weitz), Annual Conference of the Association for Conflict Resolution of Greater New York, Cardozo Law, NYC, June 21, 2012.

Invited Presenter, "Mediation's Challenge: The need for BLINK recognition," 25th Annual Conference Center for Alternative Dispute Resolution on Managing Conflict and Removing Barriers to Collaborative Decision Making, Greenbelt, Maryland, June 16, 2012.

Invited Presenter, "Dispute Resolution and Diversity: Taking Stock," 10th National Conference for Minority Professionals in Alternative Dispute Resolution, Capital University Law School, Columbus, Ohio, May 15, 2012.

Presenter, "Police and Mediation: Natural, Unimaginable or Both" Korea National Police University, Seoul, South Korea, Oct 25, 2011.

Presenter, "On the Mediation Frontlines", 2011 Mediation Frontline Champion Award, Mediation Settlement Day, NYC, Oct 18, 2011.

Moderator, "The Arab Spring: Paths to Democracy in the Middle East and North Africa" Looking Beyond 9/11: Islam in the West and Democratic Trends in the Middle East and North Africa, 40th Annual Conference of Association of Muslim Social Scientists, NYC, Sept 23, 2011.

Invited Presenter, "The New York City Mediation Community," New York City Bar Association, CLE Program, Sept 13, 2011.

Discussant, Managing Collapse: Facilitating the Emergence of Meanings After 9/11, The Manhattan Psychological Association, City University's Dispute Resolution Center at John Jay College, The Society for the Psychological Study of Social Issues, New York State Psychological Association Division of Psychoanalysis, and PsychMatters.com, NYC, Sept 11, 2011.

Presenter, 9/11 and NYC Dispute Resolution, NYC-DR Roundtable Breakfast, Sept 8, 2011.

Presenter, "Police and Mediation: Natural, Unimaginable or Both," Center for Alternative Dispute Resolution, Annual Conference, Greenbelt, Maryland, June 17, 2010.

Invited Luncheon Presenter, "The Roots of Diversity in the Contemporary Dispute Resolution Field" (with M. Johnson), Pre-Conference Institute on Diversity, Ethics and Quality of Practice, Maryland Mediation and Conflict Resolution Office and the Center for Alternative Dispute Resolution, Greenbelt, Maryland, June 16, 2010.

Invited Presenter, "Barriers to Participation in Alternative Dispute Resolution: Examining the Relevance of Race and Ethnicity" (with M. Johnson) National Consortium on Racial and Ethnic Fairness in the Courts, New Brunswick, New Jersey, April 29, 2010.

Invited Presenter, "Preventing and Managing Conflict: Dispute Resolution Resources," NYC Justice Corps, April 22, 2010.

Presenter, "The Roots of Diversity in ADR" (with M. Johnson), American Bar Association Dispute Resolution Section Annual Conference, San Francisco, April 8, 2010.

Invited Presenter, "The New York City Mediation Community," New York City Bar Association, CLE Program, February 25, 2010.

Presenter, "9/11 and ADR: Lessons Learned," NYC-DR Roundtable, NYC, Jan 21, 2010.

Presenter, "Conflict Resolution and the Public: Lessons Learned," Center for Alternative Dispute Resolution," Annual Conference, Greenbelt, Maryland, June 19, 2009.

Invited Presenter, "The New York City Mediation Landscape," New York City Bar Association, CLE Program, June 17, 2009.

Invited presenter, "Preparing for a Career in Mediation," Organizational Leadership Program, Fordham University, April 2, 2009.

Invited presenter, "Preparing for a Career in Mediation," Organizational Leadership Program, Fordham University, November 18, 2008.

Luncheon Keynote, "Taking Stock: Dispute Resolution in a New Era," New York State Dispute Resolution Association, October 24, 2008.

Presenter, "Barriers to Minority Participation in ADR: Lessons Learned and Next Steps" Association for Conflict Resolution, Austin, Texas, Sept 2008

Facilitator, "What Does Diversity in the Dispute Resolution Field Mean for Globalization?" Association for Conflict Resolution, Austin, Texas, Sept 2008

Invited Roundtable Moderator, "Then and Now: Reflections on Mediation," Great Britain's Royal Society of the Arts, United States, English Speaking Union, NYC, Aug 8, 2008

Invited Presenter, "The New York City Mediation Landscape," New York City Bar Association, CLE Program, June 11, 2008.

Invited Presenter, "Make Talk Work Funded Projects by JAMS Foundation," JAMS Owners Annual Meeting, Phoenix, May 3, 2008.

Invited Presenter, "Dispute Resolution at John Jay College," CUNY Board of Trustees Hearing, Jan 22, 2008.

Invited Presenter, for the Distinguished Panel on "Post-Katrina: The Role of ADR in Rebuilding and Lessons for the Future," LERA Conference, New Orleans, Jan 2008.

Presenter, "Police Use of Mediation: Promises and Pitfalls," American Society of Criminology, Atlanta, Nov 2007.

Presenter, "Taking Stock: ADR Responses in Post-Disaster Situations" ADR in the Aftermath: Post-Disaster Strategies, Cardozo Law School, NYC, Oct 2007.

Presenter, "Overcoming Barriers in ADR: Using Mentoring and Other Creative Ways to Move the Diversity Agenda Forward" (with Gene Johnson), Center for Alternative Dispute Resolution Annual Conference, Greenbelt, Maryland, June 2007.

Presenter, "Cops and Kids Make Talk Work Dialogue Project" 5th Annual Race and Reconciliation Conference, City of Buffalo Commission on Citizens' Rights and Community Relations, Buffalo, May 2007.

Presenter, "Barriers to Minority Participation: Lessons Learned and Next Steps"(with Gene Johnson) 3rd National Conference of Minority Professionals in Alternative Dispute Resolution, Capital University School of Law, Columbus, May 2007.

Presenter, "Barriers to Minority Participation: Using Research to Address Next Steps" (with Gene Johnson) American Bar Association, Dispute Resolution Section Annual Conference, Washington, DC, Apr 2007.

Presenter, "Barriers Encountered by Selected Underrepresented Ethnic/Racial Groups in the NYC Dispute Resolution Field" (with Bush, R.A., Johnson, G., Kwok, C., Tudy-Jackson, J.) Barriers Project Reunion, John Jay College, NYC, Dec 2006

Presenter, "Restorative Justice in Post Disaster Situations: Potential and Challenges," Restorative Justice Choosing Restoration Over Retribution, Cardozo Law School, NYC, Nov 2006.

Presenter, "Barriers Encountered by Minority ADR Professionals" (with Gene Johnson), Association for Conflict Resolution, Philadelphia, Oct 2006.

Presenter, "Barriers Encountered by Selected Underrepresented Ethnic/Racial Groups in the NYC Dispute Resolution Field" (with Gene Johnson), Fordham Law School Conference on ADR as a Tool for Achieving Social Justice, NYC, October 2006.

Moderator, "Transcending Tragedy: Does Healing Require Forgiveness?" September 11th Families for Peaceful Tomorrows, NYC, Sept 2006.

Panelist "What's Fair in ADR Through the Lens of Diversity?: An Assessment and Discussion of Best Practices" ADR Program at the National Bar Association's 81st Annual Conference sponsored by the State Bar of Michigan, Detroit, August 2006.

Presenter "What are the Barriers Encountered by the Minority ADR Professional?" (with Gene Johnson), Center for Alternative Dispute Resolution Annual Conference, Greenbelt, Maryland, June 2006.

Presenter "Identifying Barriers Encountered by Underrepresented Ethnic Group Members in the ADR Profession" (with Janice Tudy-Jackson), Association for Conflict Resolution of Greater New York, NYU Law School, June 2006.

Panelist, "Facilitating Large Group Forums to Enhance Community Development and Peacemaking Initiatives" (with Basil Wilson), Third Caribbean Conference on Dispute Resolution, Montego Bay, Jamaica, May 2006.

Panelist, "Post 9/11 and Katrina: Lessons Learned" American Bar Association, Dispute Resolution Section Annual Conference, Atlanta, Apr 2006.

Panelist, "What are the Barriers Encountered by the Minority ADR Professional?" (with Gene Johnson), American Bar Association, Dispute Resolution Section Annual Conference, Atlanta, Apr 2006.

Panelist, "Conflict and Humiliation: The Simplicities of Reversing Destructive Conflict," Humiliation and Violent Conflict: Sixth Annual Human Dignity and Humiliation Studies Meeting, Convened by the Center for International Conflict Resolution, Columbia University, NYC, Dec 2005.

Panelist, Network to Success, EARS, NYC, Nov 2005.

Panelist, "The Future of ADR: The Collaborative Lawyer," New York University School of Law, Mar 2005.

Panelist, "ADR in NYC," U.S. Equal Employment Opportunity Commission, NYC, Jan 2005.

Presenter, "ADR in NYC," NY County Lawyers Association, Arbitration and Dispute Resolution Committee, NYC, Nov 2004.

Presenter, "ADR Update" Collaboration at Work, an International Forum of Organizational Dispute Resolution Professionals, Harvard Club, NYC, Nov 2004.

Presenter, "9/11 and Dispute Resolvers: Lessons for the Future" (with Staci Strobl) 16th Annual Conference of the Center for Alternative Dispute Resolution on Managing Conflict and Removing Barriers to Collaborative Decision Making, Maryland, June 2004.

Presenter, "ADR Update" Collaboration at Work, an International Forum of Organizational Dispute Resolution Professionals, Harvard Club, NYC, June 2004

Panelist, "Institutional Impacts on Efforts to Refine Negotiation Methods in Practice" Law and Society Association, Chicago, May 2004.

Presenter, "Conflict Awareness and Management Training Through Bicultural Lens for Asian American Students" (with Marion Yuen), CUNY Asian American Asian Research Institute, Friday Night Lecture Series, NYC, May 2004.

Panelist, "Becoming a Mediator and Building a Successful Practice" Association of the Bar of the City of New York, May 2004.

Presenter, "Conflict Awareness and Management Training Through Bicultural Lens for Asian American Students" (with Marion Yuen), CUNY Asian American Asian Student Conference, NYC, May 2004.

Presenter, "Restorative Justice and Post 9/11 Bias Crimes" (with Staci Strobl) American Criminal Justice Sciences, Las Vegas, Mar 2004.

Presenter, "Mediation in the Criminal Justice System: Promises and Challenges" (with D. Parchment), Third Annual Caribbean Crime Conference, Kingston, Jamaica, Feb 2004.

Presenter, "Restorative Justice After 9/11" (with Staci Strobl), American Society of Criminology, Denver, Nov 2003.

Presenter, "Police Mediation: An Emerging Landscape" (with Nickie Phillips), American Society of Criminology, Denver, Nov 2003.

Presenter, "Applying Dispute Resolution Processes and Skills on Campus" (with Roger Witherspoon) at The National Conference on Current Trends in Conflict Resolution in Higher Education, sponsored by The Center for Alternative Dispute Resolution and the Center for Conflict Resolution at Salisbury University, Greenbelt, Maryland, Nov, 2003.

Facilitator, Mini-Plenary on "Conflict Resolution Public Policy Disputes: A Case Study on How the Cincinnati Police-Community Relations Collaborative Addressed Conflicts over Racial Profiling in Cincinnati, Ohio" Association for Conflict Resolution, 2003 Annual Conference, Orlando, Oct 2003.

Co-Facilitator, Introduction to Grants and Proposal Writing (with J. Marini), CUNY Graduate Center, NYC, Jan 2003; Jan 2004.

Moderator, Hearings on Rebuilding the World Trade Center, Lower Manhattan Development Corporation, Brooklyn, Jan 2003.

Panelist, September 11, 2001: ADR's Response to the Day that Changed the World (with Ken Feinberg and Kevin Curnin), Benjamin N. Cardozo School of Law, NYC, Nov 2002.

Presenter, "Understanding Police Mediation: Promises and Challenges" (with N. Phillips) American Society of Criminology, Chicago, Nov 2002.

Presenter, "Resolucio de Conflictos en l'ambit Mercantil," Jornada dels Economistes 2002, Barcelona, Spain, Nov 2002

Commentator, "Negotiating Common Ground: What to do with the World Trade Center Site?" Program on Negotiation at Harvard University Law School, Harvard Law School, Oct 2002.

Presenter, "Looking Back, Looking Ahead: The ADR Community Responds to 9/11", Association of the Bar of the City of New York, Oct 2002.

Presenter, ADR in Higher Education, 13th Annual EEO/Diversity Conference, Loyola University, May 2002.

Presenter, The Role of the University in Conflict Resolution, Safe Schools Conference, Hunter College-CUNY, NYC, Apr 2002.

Invited Participant, Dispute Resolution Evaluation Summit, Maryland Association of Conflict Resolution Organizations, Ocean City, Maryland, Nov 2001.

Discussant, Culture Change? Commercial Litigators and the Ontario Mandatory Mediation Program, Association for Conflict Resolution, Toronto, Canada, Oct 2001.

Presenter, "Coping in the Classroom After the Events of September 11" CUNY University Faculty Senate, NYC, Sept 2001.

Presenter, "Resolving Race Conflicts on Campus" University of Hawaii, Program on Conflict Resolution, Honolulu, May 2001.

Presenter, "Envisioning the Role of Community Mediation" Mediare Nella Comunita, Mediazioni tra Comunita, International Conference, Scuola Internazionale Mediazione Sociale, Barletta, Italy, Feb 2001.

Presenter: "Mediation and Community Policing: Promises and Challenges" International Caribbean Crime Conference" Kingston, Jamaica, Feb 2001.

Respondent, "Mediating Citizen Complaints Against the Police: A New Form of Community Justice?" John Jay College of Criminal Justice, NYC, Oct 2000.

Discussant, "Dis Me, Dismay You" (Ty Tice) and "Cross Cultural Conflict and Conflict Resolution: American and Chinese Approaches (Jenny Chang), Joint Society of Professionals in Dispute Resolution / Conflict Resolution Network International Conference, Albuquerque, Sept 2000.

Presenter, "Mediation and Community Policing: Promises and Challenges" Fifth Biennial Conference: International Perspectives on Crime, Justice and Public Order, Bologna, Italy, June 2000.

Panelist "Community Mediation: Partnering with Community Policing" National Conference on Advancing Community Policing: New Partnerships, New Technology, New Results, Johns

Hopkins University, Baltimore, May 2000.

Presenter, "Dispute Resolution in New York City", New York County Lawyers Association, ADR Committee, NYC, May 2000.

Presenter, "Mediation on Campus: Process, Promises, Challenges" Pace University, NYC, May 2000.

Presenter, "Cops and Kids" United Way Conference, NYC, Apr 2000.

Presenter, "Creating a Culture for Collaborative Problemsolving and Conflict Resolution" Conflict Resolution Specialists, Manhattan Superintendent's Office, New York City Board of Education, NYC, Apr 2000.

Presenter, "Mediating Conflicts on Campus: Process, Promises, Problems" (with R. Witherspoon), National Association of Student Personnel Administrators, Indianapolis, March 2000.

Panelist, "Teaching Students with Disabilities" Better Teaching Seminar, John Jay College of Criminal Justice- CUNY, NYC, Mar 2000.

Presenter, "Culture and Gender in Negotiation Pedagogy" Hewlett 2000 Conference on Negotiation Pedagogy, Program on Negotiation at Harvard University Law School, Cambridge, March 2000.

Facilitator, "Challenges for Community Policing in Responding to Immigrant Populations" Community Policing Domestic Violence Conference", NYS Regional Community Policing Institute, NYC, Feb 2000.

Presenter, "Resolving The Marching Conflict - Between Conflict Resolution and Political Expediency" at Marching and Sectarianism conference organized by Residents Groups in the North of Ireland, Lisnaskea Northern Ireland, Dec 1999.

Panelist, "A Colloquium on Grant Writing" The Doctoral Program in Criminal Justice, John Jay College of Criminal Justice-CUNY, NYC, Dec 1999.

Presenter, "Trends in the Practice of Dispute Resolution," Society for the Psychological Study of Social Issues hosted by Fordham University Psychology Association and Psi Chi, NYC, Oct 1999.

Presenter, "Mediation: Process, Promises, Challenges for College Campuses" Legal Challenges in Student Affairs Conference sponsored by CUNY Offices of Student Affairs and Legal Affairs and NASPA Region II, at College of Staten Island-CUNY, Oct 1999.

Presenter, "Using Town Meetings to Foster Coexistence" Westchester Mediation Program, Yonkers, May 1999.

Presenter, "Fostering Interethnic Coexistence in Urban Educational Settings: Lessons from New York City," Wayne State University, Detroit, May 1999.

Presenter, "Conflict Resolution and Violence Prevention" Centre International De Sciences Criminelles Et Penales (CISCP), Paris, France, March 1999.

Presenter, "Basic Grantwriting for Criminal Justice Educators," Academy of Criminal Justice

Sciences Annual Meeting, Orlando, March 1999.

Moderator, Training Mediators for the 21st Century, Western Justice Center Foundation, Pasadena, California, Feb 1999.

Panelist, "Ethics and Mediation" National Communication Association, NYC, Nov 1998.

Presenter, "Using Town Meetings to Foster Interethnic Coexistence" Conference on The Role of the University to Foster Interethnic Coexistence, NYC, Nov 1998.

Presenter, "Dialogue and Town Meetings: Setting the Stage for Successful Talk" at Collaborative Problem-Solving for Community and Law Enforcement sponsored by Sonoma County Commission on Human Rights with support of United States Department of Justice Community Relations Service, Santa Rosa, Calif, Nov 1998.

Moderator, "The Role of ADR in Domestic Disputes" Conference on the Appropriate Role of ADR: Exploring the Boundaries at New York University School of Law, NYC, Nov 1998.

Panelist, "Dispute Resolution and Race: A Report From Across the Nation" International Society of Professionals in Dispute Resolution, Portland, Oct 1998.

Panelist, "The Status of Standards and Qualifications for Mediators in New York State" New York State National Conference on Dispute Resolution, Rochester, Sept 1998.

Presenter, "Expanding A Mediation Practice: Promises and Challenges" New Jersey Association of Professional Mediators" General Meeting, New Brunswick, NJ, Sept 1998.

Presenter, "Cops and Kids" French mayors and members of the French Parliament visiting NYC, at John Jay College, Sept 1998; Dutch mayors at New York Police Department Headquarters Oct 1998; members of the French Ministry of Justice at the French Consulate, Oct 1998.

Commenter, "Community Policing: The University Context" Enrolling in the HR Future: Possibilities for CUNY, Virtual Conference, June 1998.

Presenter, "Tools for Managing Dialogue Between Cops and Kids" Eleventh Annual Conference of Bowie State University Center for Alternative Dispute Resolution, Maryland, June 1998.

Presenter, "Challenges for the Pracademic" Conference on Reflective Practice in Institutionalizing Conflict Resolution in Higher Education, Consortium on Negotiation and Conflict Resolution, Georgia State University College of Law, Atlanta, May 1998.

Presenter, "Dispute Resolution Techniques in Higher Education" National Center for Collective Bargaining in Higher Education Annual Conference, Baruch College - CUNY, NYC, April 1998.

Workshop Facilitator, "Mediation Costs" International Conference on Mediation Ministry of Justice, Amsterdam, The Netherlands, March 1998.

Co-Panelist, "Private and Public Funding for Criminal Justice Research: An Overview" Academy of Criminal Justice Sciences Annual Meeting, Albuquerque, March 1998.

Luncheon speaker, Dispute Resolution at CUNY, Dialogue on Diversity, CUNY School of Law, NYC, Jan 1998.

Organizer, "Do It Yourself Conflict Resolution" Hewlett Centers Annual Conference, Palo Alto, Jan 1998.

Presenter, "Dispute Resolution Training for Police" Royal Ulster Constabulary, NYC, Dec 1997.

Presenter, "Expanding One's Mediation Practice" Family and Divorce Mediation Council of Greater New York, Nov 1997.

Presenter, "Dispute Resolution Trends" NYS Dispute Resolution Association Directors' Meeting, Rosendale, NY, Nov 1997.

Panelist, "Dispute Resolution in Law Enforcement" International Society of Professionals in Dispute Resolution, Orlando, Sept 1997.

Plenary Speaker, "Development of Mediation: Past, Present and Future" International Mediation Conference, The Subordinate Courts, Singapore, Aug 1997.

Presenter "The Dispute Resolution Landscape" ADR Committee of the Association of the Bar of the City of New York, June 1997.

Presenter, "Facilitating Police Youth Dialogues" National Conference on Peacemaking and Conflict Resolution, Pittsburgh, May 1997.

Presenter, "Dispute Resolution Efforts in the New York City Area" New York State Dispute Resolution Association, Queens, NY, Apr 1997.

Presenter, "Ensuring Sensitivity and Respect on a Multi-racial, Multi-ethnic, Multi-cultural Campus: A Conflict Resolution Perspective" Hostos Community College - CUNY, Bronx, March 1997.

Panelist, "Presidential Forum" Opening Session of the 5th Annual Conference on Emerging Issues in Mediation, Wisconsin Association of Mediators, Madison, Nov 1996.

Presidential Address, International Society of Professionals in Dispute Resolution, Anaheim, California, Oct 1996.

Panelist, "What Have We Learned and Where Do We Go?" Eighth NYS National Conference on Dispute Resolution, Saratoga Springs, Oct 1996.

Presenter, "Mediation and Conflict Resolution on Campus" Presidential Council on Multiculturalism Conference on Changing Higher Education: Global in Composition, Global in Practice, Queens College, NYC, Oct 1996.

Panelist, "How Can Professional Organizations Help?" Symposium on Providing Family Mediation Services to Low Income Families, Academy of Family Mediators, Chicago, Sept 1996.

Moderator, "Funding" session, Symposium on Providing Family Mediation Services to Low Income Families, Academy of Family Mediators, Chicago, Sept 1996.

Presenter, "Creating a Kids and Cops Dialogue Program" American Bar Association's 8th National Conference on Children and the Law, Washington, DC, June 1996.

Presenter, "The Greening of Mediation and Conflict Resolution in America" Unified Court System

of New York State, Community Dispute Resolution Centers Program Directors' Meeting, Albany, May 1996.

Presenter, "Preventing Conflicts in the Classroom" Kingsborough Community College-CUNY, Department of Behavioral Sciences and Human Services, Brooklyn, Apr 1996.

Keynote Speaker, "How to Foster Respect and Handle Difficult Situations with Colleagues and Students" Staff Development Day, Mercy College, Dobbs Ferry, Apr 1996.

Presenter, "Resolving Conflicts Creatively on Campus" Faculty Development Day, Westchester Community College-SUNY, Valhalla, NY, Mar 1996.

Presenter, "Conflict Resolution: Promises and Challenges for Violence Prevention" Childhood Violence Symposium: Local and National Solutions, The Departments of Pediatrics and Pediatric Surgery of The Children's Hospital and SUNY Buffalo School of Medicine and Biomedical Sciences, Buffalo, Mar 1996.

Presenter, "Mediating Conflicts on Campus: Process, Promises, Problems" National Association of Student Personnel Administrators Conference, Atlanta, Mar 1996.

Presenter and Panelist, NYS Attorney General's Juvenile Justice Forum, Hempstead, L.I., Feb 1996.

Presenter, "Mediation in the Criminal Justice System" Speech and Communication Association Conference, San Antonio, Nov 1995.

Presenter, "Grantwriting: Maximizing One's Chances for Successful Proposal Writing and Funding" (with J. Marini), American Society of Criminology, Boston, Nov 1995.

Presenter, "Mediation: Process, Promises, Challenges" SUNY Potsdam, Oct 1995.

Presenter, "Cracks in the Ivory Tower: Conflict Management in Higher Education" International Society of Professionals in Dispute Resolution, Washington, DC, Sept 1995.

Plenary Presenter, "Implementing SPIDR's Vision: Inventing Its Short and Long Term Future" International Society of Professionals in Dispute Resolution, Washington, DC, Sept 1995.

Speaker, Teenagers Eager to Enforce Nonviolent Solutions Conference, A Conference by and for Teen Conflict Managers, NYC, June 1995.

Welcoming Remarks, NYC Chapter SPIDR, Annual Conference, NYC, June 1995.

Facilitator, SPIDR's Strategic Vision, NYC Chapter SPIDR, Annual Conference, NYC, June 1995.

Moderator, "Conflict Resolution From CUNY Students' Perspective" CUNY Faculty Development Colloquium, "Dispute Resolution Across the Curriculum", NYC, May 1995.

Moderator, "Resolving Public Policy Disputes" NYC Metropolitan Area Chapter of SPIDR, NYC, May 1995.

Presenter, "Managing Tough Conflicts" The International Organization for the Study of Group Tensions Conference on How Can We Live Together? Psychological Perspectives on Conflict Resolution in the Former Yugoslavia and Haiti/Dominican Republic, NYC, Apr 1995.

Keynote presentation, "Taking Stock: The Greening of Mediation and Conflict Resolution in America", 9th Annual Conference Pennsylvania Council of Mediators, Lehigh University, Apr 1995.

Presenter, "Grants Writing for Criminal Justice Educators: Strategic Planning Tips" (with J. Marini) American Society of Criminology, Miami, Nov 1994.

Presenter, "Critical Issues in Higher Education" Society of Professionals in Dispute Resolution, Dallas, Oct 1994.

Presenter, "Grantswriting for Dispute Resolution Efforts" (with J. Marini) NYC Metro SPIDR Annual Conference, June 1994.

Presenter, "Mediation and Conflict Resolution on Campus" Presidential Advisory Council on Multiculturalism, Queens College, May 1994.

Moderator, "Enhancing Peace on Campus", John Jay College, Apr 1994.

Presenter, "Conflict Resolution Processes on College Campuses" Department of Student Personnel Services / Division of Student Development, Baruch College - CUNY, Nov 1993.

Moderator, "Cross Cultural and Ethnic Factors in Criminal Justice" Society of Professionals in Dispute Resolution, Toronto, Oct 1993.

Presenter, "Mediation on College Campuses" Bridging the World's Cultural Divide, a Conference on the Promotion of Study Abroad and Cross-Cultural Mediation Skills, City College of New York - CUNY, Oct 1993.

Presenter, "Mediation in the Criminal Justice System: Process, Promises, and Problems" Northeastern Association of Criminal Justice Sciences, Newport, RI, June 1993.
Opening Remarks, NYC SPIDR Conference, June 1993.

Presenter, "Conflict Resolution and Cultural Diversity Training Programs for Police" National Conference on Peacemaking and Conflict Resolution, Portland, Ore., June 1993.

Moderator, "Sieges and Hostages" National Conference on Peacemaking and Conflict Resolution, Portland, Ore., June 1993.

Presenter, "Overview of Dispute Resolution Efforts at CUNY" Symposium on Visions for a CUNY Dispute Resolution Center, NYC, May 1993.

Presenter, "Understanding Assumptions In Conflict Situations" New York State Mediation Trainers' Exchange, NYS Association of Community Dispute Resolution Centers, Albany, Mar 1993.

Presenter, "Using Mediation to Resolve Conflicts Involving Cultural Diversity on College Campuses" (with R. Witherspoon) National Association of Student Personnel Administrators, Boston, Mar 1993.

Presenter, "Grantswriting: Concerns Confronting Criminal Justice Educators" (with J. Marini) American Society of Criminology, New Orleans, Nov 1992.

Presenter, "Critical Issues in Higher Education" Society of Professionals in Dispute Resolution,

Pittsburgh, Oct 1992.

Presenter, "Mediation as a Tool for Conflict Resolution on College Campuses" Affirmative Action Seminar: Enhancing the Campus Climate, (CUNY University Affirmative Action Office) NYC, June 1992.

Opening Remarks, NYC SPIDR Conference, June 1992.

Presenter, "Using Mediation as a Tool to Defuse Violence in the Schools" Violence Prevention: School, Family, Community Forming a Partnership Conference, Region IV - Brooklyn East, NYC Public Schools, NYU, June 1992.

Presenter, "Mediating Conflicts in Schools" (with L. Lausell) Annual Conference of School Psychologists, NYC, Jan 1992.

Presenter, "Grantsmanship for Criminal Justice Educators: Where to Go? What to Do?" (with J. Marini) American Society of Criminology, San Francisco, Nov 1991.

Presenter, "Workshop on Funding" Conference on Social Research, NYC, Nov 1991.

Presenter, "Mediating Conflicts on Campus: Process, Promises, Problems" NYC Technical College-CUNY, NYC, Oct 1991.

Presenter, "The Criminal Justice System: Applying Creative Dispute Resolution Skills and Processes" (with R. Loudon) Society of Professionals in Dispute Resolution, San Diego, Oct 1991.

Presenter, "Using Mediation to Resolve Disputes on CUNY Campuses" (with G. Best) CUNY Student Personnel Conference, NYC, Oct 1991.

Presenter, "Resolving Campus Disputes" John Jay College Student Leadership Conference, South Fallsburg, Sept 1991.

Keynote, Teenagers Eager to Enforce Nonviolent Solutions Conference, A Conference by and for Teen Conflict Managers, NYC, June 1991; May 1992.

Presenter, "Resolving Multicultural Conflicts" The Association for Equality and Excellence in Education Conference, San Juan, Puerto Rico, May 1991.

Presenter, "Diversifying a College Campus from the Perspective of Students" NYS National Conference in Dispute Resolution, Concord Hotel, April 1991.

Presenter, "Basic Grantsmanship for Criminal Justice Educators" (with Jacob Marini) American Society of Criminology, Baltimore, Nov 1990.

Presenter, "Integrating Dispute Resolution into the Law Enforcement Curriculum" (with R. Loudon) Society of Professionals in Dispute Resolution, Detroit, Oct 1990.

Participant, "The Need for Communications Skills and Conflict Management Skills in Lawyering: The Tale of Ebenezer Legal (A Dramatization)" (with B. Blaustone) Society of Professionals in Dispute Resolution, Detroit, Oct 1990.

Presenter, "Getting Education and Research Projects Funded for Minority Efforts in Higher

Education" (with J. Marini) Texas Association for Chicanos in Higher Education, San Antonio, July 1990.

Presenter, "Skills and Strategies for Third Party Intervention in High Stress Situations" (with R. Loudon) NYC Chapter of the Society of Professionals in Dispute Resolution Conference, NYC, June 1990.

Presenter, "Creative Conflict Resolution in the Schools" Queens College School of Education, NYC, May 1990.

Presenter, "Handling Conflicts on Campus" (with G. Best) Annual CUNY Student Leadership Conference, NYC, Mar 1990.

Presenter, "Dispute Resolution Efforts in Urban Non-Residential Campuses" National Conference on Campus Mediation Programs, Syracuse, Mar 1990.

Presenter, "Mediation Education and Training Efforts in Educational Settings" ADR Committee of the NYS Bar Association, Annual Meeting, NYC, Jan 1990.

Presenter, "Getting Criminal Justice Research and Training Projects Funded" (with J. Marini and J. Sexter) American Society of Criminology, Reno, Nov 1989.

Presenter, "Analysis of ADR Legislation" Society of Professionals in Dispute Resolution, Washington, Oct 1989.

Presenter, "Hostage Negotiations: Skills And Strategies for Third Party Intervention in Stressful Situations" (with R. Loudon), International Society of Professionals in Dispute Resolution Conference, Washington, Oct 1989.

Presenter, "Mediation as an Alternative to Adversarial Mechanisms" CUNY Student Personnel Conference, NYC, Oct 1989.

Moderator, "Dispute Resolution Training in Corrections" John Jay Institute, NYC, April 1989.

Presenter, "The Art of Negotiating" Leadership Series City College - City University of New York, NYC, April 1986; April 1989.

Presenter, "Dispute Resolution in Corrections" Academy of Criminal Justice Sciences Conference, Washington, March 1989.

Presenter, "Communicating, Negotiating and Mediating in Stressful Situations" (with R. Loudon) North American Conference on Peacemaking and Conflict Resolution, Montreal, March 1989.

Presenter, "The Relationship of Interpersonal, Intergroup and International Conflict Resolution" Peace Studies Consortium, Intercultural Studies Department, New York University, NYC, Dec 1988.

Panelist, "The Expanding Uses of Mediation in New York City" Divorce Mediation Council of New York, NYC, Dec 1988.

Presenter, "The Role of Dispute Resolution in the Criminal Justice Curriculum: Some Critical Issues" (with J. Sexter), American Society of Criminology, Chicago, Nov 1988.

Presenter, "Dispute Resolution Skills for the Workplace" Executive Internships Program, NYC Board of Education, April 1988.

Presenter, "Institutions of Higher Learning as a Resource to School Based Mediation Efforts" American Bar Association National Conference on Education and Mediation, Washington, April 1988.

Presenter, "Critical Issues in Mediation" Sociology Dept. John Jay College, Dec 1987.

Presenter, "Mediating Felonies in New York" American Society of Criminology Conference, Montreal, Nov 1987.

Presenter, "Funding Dispute Resolution Programs" Society of Professionals in Dispute Resolution International Conference, New York, Oct 1987.

Presenter, (1) "Alternative Dispute Resolution: Strategies for Intervention in Complex Disputes" and (2) "Alternative Dispute Resolution: Strategies for Intervention in University Disputes and Universities in the Community" American Sociological Association Annual Meeting, Chicago, Aug 1987.

Presenter, "Co-mediation" Queens Mediation Center Mediators' Meeting, NYC, July 1987.

Presenter, "Mediation and Arbitration as Community Intervention Techniques" Sociological Practice Association Annual Meeting, LaCrosse, Wisconsin, June 1987.

Witness, New York City Council President's Hearings on Services to Seniors (My topic "The Importance of the Police on the Beat"), NYC, May 1987.

Presenter, "Understanding Mediation from the Perspective of a Sociologist" Southern Sociological Society Annual Meeting, Atlanta, April 1987.

Presenter, "Dispute Resolution Education and Training for Criminal Justice Professionals" Academy of Criminal Justice Sciences Conference, St. Louis, March 1987.

Presenter, "Conflict Resolution: Certification for Sociologists?" Sociologists for Women in Society, NYC, March 1987.

Presenter and moderator, "Family and Divorce Mediation: Some Emerging Issues" New York Mental Health Counselors Association Conference, NYC, Dec 1986.

Presenter and moderator, "Dispute Resolution in the Criminal Justice System" American Society of Criminology, Atlanta, Oct 1986.

Presenter and moderator, "Mediation in Corrections" American Correctional Association, New Jersey Chapter, New Brunswick, Oct 1986.

Presenter and moderator, "Developing Dispute Resolution Programs in Higher Education" Annual International Conference of the Society of Professionals in Dispute Resolution, Chicago, Oct 1986.

Presenter, "Mastering and Dealing with Resistance to Mediation" Enhancing Mediation Skills Conference, Rochester, Sept 1986.

Presenter, "Participatory Justice: The Politics of the Future" World Future Society Conference on Crisis Management and Conflict Resolution, NYC, July 1986.

Presenter, "Professionalism in Dispute Resolution" World Future Society Conference on Crisis Management and Conflict Resolution, NYC, July 1986.

Presenter, "Uses of Mediation by Police" National Conference on Peacemaking and Conflict Resolution, Denver, June 1986.

Presenter, "Funding Alternatives for Dispute Resolution Programs in Community and Academic Settings" National Conference on Peacemaking and Conflict Resolution, Denver, June 1986.

Presenter, "Dispute Resolution: An Overview" Law Day, William Cullen Bryant High School, NYC, May 1986.

Presenter, "Mediation and Conflict Resolution" Academy of Criminal Justice Sciences Conference, Orlando, Fla., March 1986.

Moderator and presenter, "The Professionalization of Mediation: Some Emerging Issues" NYC SPIDR Chapter, NYC, March 1986.

Presenter, Verbal and Nonverbal Communication, American Arbitration Association's Nassau County Community Dispute Center, Garden City, NY, Feb 1986.

Presenter, Dispute Resolution Overview, Bureau of Municipal Police Basic Police Training Program, NYC, Feb 1986.

Witness, NYS Assembly Judiciary Committee Hearings on the Mediation of Child Custody Disputes S5127/A7315, NYC, Dec 1985.

Presenter, "Alternative Means of Resolving Family Violence" Domestic Violence and Resolution Conference, American Statistical Association, NYC, Dec 1985.

Presenter, "Dispute Resolution in NYS: An Overview" Taiwan Judicial Juans Seminar, NYC, June 1985.

Presenter, "Overview of Alternative Dispute Resolution" Mediation in Dispute Resolution Program sponsored by Fordham University Law School NYC, June 1985.

Presenter, "Managing Conflicts: Small Group Workshops" Second Annual Conference on Administrative Management for Resident Physicians, New York University, NYC, May 1985.

Presenter, Dispute Resolution Seminar, City University of New York Council of Deans of Students, NYC, May 1985.

Presenter, Mediation and Dispute Resolution, Faculty Development Workshop at the Academy of Criminal Justice Sciences Conference in cooperation with the American Bar Association, Las Vegas, March 1985.

Moderator and presenter, "Teaching Alternative Dispute Resolution" Conference on Problem Solving Through Mediation, Albany, NY, Nov 1984.

Panelist, "Questions on Ethics and Standards for Divorce Mediators" Conference on Divorce

Mediation, NJ Council on Divorce Mediation, New Brunswick, NJ, Oct 1984.

Moderator and presenter, "Teaching Alternative Dispute Resolution in Law Schools and Universities" Annual International Conference of the Society of Professionals in Dispute Resolution, San Francisco, Oct 1984.

Moderator, "Mediation in the Justice System" National Conference on Peacemaking and Conflict Resolution, St. Louis, Sept 1984.

Moderator, "Mediating Domestic Violence Cases" National Conference on Peacemaking and Conflict Resolution, St. Louis, Sept 1984.

Presenter, "Dispute Resolution Efforts in Higher Education" Inmate Grievance Resolution Program, NYC Dept. of Corrections, May 1984.

Moderator, "Meeting the Continuing Education Needs of Mediators: Resources for the Future" Conference on Problem Solving Through Mediation, NYC, Dec 1983.

Panelist, "Dispute Resolution: How Can the University Help?" National Conference on Peacemaking and Conflict Resolution, Athens, Ga., March 1983.

Mediation session reviewer, Consumer Dispute Resolution: Exploring the Alternatives Conference sponsored by the U.S. Office of Consumer Affairs, American Bar Association and the National Association of Consumer Agency Administrators, Washington, DC, Jan 1983.

Presenter, "The Educational Training Program in Dispute Resolution at John Jay College," Annual Meetings of the American Bar Association's Special Committee on Alternative Means of Dispute Resolution, Oct 1982.

Presenter, "Implications of Changes in the Organizational Structure of an Agency of Social Control on its Official Processing of Cases: A Study of Lower Criminal Courts" Annual Meetings of the Society for the Study of Social Problems, Aug 1976.

Panelist, "Family Background of the Chronic Offender" Conference on Modern Methods of Criminal Rehabilitation, sponsored by the State University of New York, the Forensic Clinic of McGill University (Montreal, Canada), and the NYS Dept of Corrections at Dannemora, April 1970.

Panelist, "Attitudes of Inmates Toward Parole" Conference on An Integrated Criminal Correctional Process - Future Goals, same sponsors as above, April 1969.

PROPOSAL WRITING:

Proposals funded (grant awards received as of Feb 2023: \$2,392,372).

-Trauma-Informed and Bias-Resistant: Resource System to Prevent Inadvertent Discrimination in Courts (with D. Bernstein), Feb 2023: \$88,000 from AAA-ICDR Foundation.

-Website Development Funding, May 2022: \$2,000 from the Office for the Advancement of Research at John Jay College.

-Self Coaching for Conflict Resolvers, May 2022: \$800 from Faculty-Student Engagement Fund, John Jay College.

- Peacebuilding and Conflict Resolution Jobs, Mar 2022: \$800 from Faculty-Student Engagement Fund, John Jay College.
- Empowering Mental Health Communication Platform for US Law Enforcement (with D. Berstein), Feb 2022: \$95,000 from AAA-ICDR Foundation
- COVID 19: Conflict Resolvers' Responses, Apr 2021: \$6,000 from PSC-CUNY Research Awards.
- Memorializing Lived Traumatic Experiences of COVID-19: Promises and Challenges (with J. Strauss), Feb 2021: \$40,000 from CUNY Office of Research, Interdisciplinary Research Grant.
- Domestic Violence Essentials for Dispute Resolvers, Nov 2020: \$250 from Faculty-Student Engagement Fund, John Jay College.
- Mental Health Communication and Conflict Resolution Resource Platform for US Libraries, (with D. Berstein), Apr 2020: \$50,000 from AAA-ICDR Foundation.
- Embracing Conflicts Creatively, Dec 2019: \$4,000 from The Cottonwood Foundation.
- Applying Dispute Resolution Skills in the Workplace, Oct 2019: \$250 from Faculty-Student Engagement Fund, John Jay College.
- The Dispute Resolution in Mental Health Initiative Phase III: Resources for Supportive Housing (with D. Berstein), Apr 2019: \$35,000 from AAA-ICDR Foundation.
- Dispute Resolution in the Workplace, Mar 2019: \$250 from Faculty-Student Engagement Fund, John Jay College.
- Funding of Dispute Resolution Technology Resources, Aug 2018: \$9,673 from John Jay College Student Technology Fees Program.
- Community Event Funding for Conflict Compass Program, Aug 2018: \$346.44 from the Office for the Advancement of Research at John Jay College.
- Community Event Funding for Restorative Justice talk, May 2018: \$150 from the Office for the Advancement of Research at John Jay College.
- Enhanced Travel Funding Program – 2018 for invited luncheon plenary presentation in Albany, Apr 2018: \$500 from the Office for the Advancement of Research at John Jay College.
- The Dispute Resolution in Mental Health Initiative Phase II: The Conflict Compass Program (with D. Berstein), Feb 2018: \$30,000 from AAA-ICDR Foundation.
- Talking Mental Health: A Toolkit for Empowering Conversations (with D. Berstein), July 2017: \$4,994 from Mental Illness Anti-Stigma Fund, NYS Office of Mental Health.
- Research on Religious Identities of Young Kurds in the United States (with M. Bilici), Apr 2017: \$6,000 from PSC-CUNY Research Awards.
- Transforming Narratives of Diverse Workplace Experiences, Apr 2017: \$250 from Faculty-Student Engagement Fund, John Jay College.

- Dispute Resolution in Mental Health Initiative (with D. Berstein), Mar 2017: \$24,998 from AAA-ICDR Foundation.
- Young Urban Muslims Speaking for Themselves, Dec 2016: \$3,000 from CUNY Diversity Projects Development Fund.
- Workplace and Conflict Resolution, Mar 2016: \$250 from Faculty-Student Engagement Fund, John Jay College.
- Website Transition Funding, Jan 2016: \$1,500 from the Office for the Advancement of Research at John Jay College.
- Managing Conflicts in the Workplace, July 2015: \$250 from Faculty-Student Engagement Fund, John Jay College.
- Research on The Kurdish Diaspora's Response to the Turkish-Kurdish Process (with M. Bilici), Apr 2015: \$6,000 from PSC-CUNY Research Awards.
- Enhanced Travel Funding Program – 2015 for invited luncheon keynote presentation in Maryland, Apr 2015: \$800 from the Office for the Advancement of Research at John Jay College.
- Special Allocation Award – 2015 for printing *Finding Islam in Tomorrow*, Mar 2015: \$300 from the Office for the Advancement of Research at John Jay College.
- The Mosaic of Young Urban Muslims, Dec 2014: \$5,000 from CUNY Diversity Projects Development Fund.
- Emotional Competence Pilot Project, June 2014: \$25,300 from Daniel and Joanna S. Rose Fund, Inc.
- Managing Cultural Conflicts in the Workplace, June 2014: \$250 from Faculty-Student Engagement Fund, John Jay College.
- Research on the Role of Religion in Kurdish-Turkish Reconciliation (with M. Bilici), May 2014: \$11,986.96 from PSC-CUNY Research Awards (Enhanced)
- Funding of Dispute Resolution Technology Resources, Apr 2014: \$4,602 from John Jay College Student Technology Fees Program.
- Managing Cultural Conflicts in the Workplace, Apr 2014: \$250 from Faculty-Student Engagement Fund, John Jay College.
- On Being Muslim: The Promises and Challenges of Inclusion. Dec 2013: \$5,000 from CUNY Diversity Projects Development Fund.
- Search for Common Ground - Understanding Muslims in New York City, Nov 2013: \$2,500 from the Cottonwood Foundation.
- Managing Cultural Conflicts in the Workplace, Oct 2013: \$250 from Faculty-Student Engagement Fund, John Jay College.

- Counter Memories: Envisioning Alternatives through Peacebuilding and the Arts. USIP Public Education for Peacebuilding Support (with Jill Strauss), July 2013: \$2,000 from United States Institute of Peace (USIP) and the Institute of International Education (IIE).
- Finding Common Ground: Demystifying Muslims in New York City, Dec 2012: \$4,500 from CUNY Diversity Projects Development Fund.
- Make Talk Work: Anti-Bullying Workshops, May 2012: \$2,500 from the National Self Government Committee.
- Muslims and Non-Muslims: A Campus in Conversation (with Mucahit Bilici), Dec 2010: \$3,000 from CUNY Diversity Projects Development Fund.
- Research on The Roots of Diversity in the ADR Field (with Marvin Johnson), May 2010: \$10,000 from The JAMS Foundation.
- Make Talk Work: A Project for Young Urban Gays and Lesbians, Nov 2009: \$2,500 from The Cottonwood Foundation.
- Research on The interface between private troubles and public issues: grassroots approaches to family troubles and domestic violence: a pilot study (with Sondra Leftoff), Apr 2009: \$4,980 from PSC-CUNY Research Awards 2009; June, 2009: \$ 750 from Research Assistance Program of the Office for the Advancement of Research, John Jay College.
- Second International Make Talk Work® Video Competition, August 2008: \$40,000 from JAMS Foundation.
- Research on The Roots of Diversity in the ADR Field, May 2008: \$1,000 from Research Assistance Program of the Office for the Advancement of Research, John Jay College.
- International Make Talk Work® Video Competition, August 2007: \$40,000 from JAMS Foundation.
- Looking in the Mirror, Looking out the Window: Young Urban Muslims Make Talk Work, Dec 2006: \$2,200 from the CUNY Diversity Projects Development Fund.
- Make Talk Work® Dispute Resolution Workshops, Nov 2006: \$3,000 from John Jay College Student Council.
- Research on Hurricane Katrina: Conflict Resolvers' Responses, Apr 2006: \$3,500 from PSC-CUNY Research Awards.
- Refunding of Make Talk Work Tips for Bookmarks, July 2005: \$34,250 from the JAMS Foundation.
- Research on Barriers for Under-Represented Groups, Dec 2004: \$2,000 from the CUNY Diversity Projects Development Fund.
- Research on Barriers to Minority Participation in Dispute Resolution, Knowledge Gaps Seed Grant, (with Baruch Bush), Dec 2004: \$25,000 from the William and Flora Hewlett Foundation.
- Make Talk Work Exhibit, Youth Display Case, July 2004: \$5,830 from the Jewish Communal Fund.

- Make Talk Work Tips for Bookmarks, May 2004: \$24,870, from the JAMS Foundation.
- Research on Restorative Justice Responses to 9/11, Apr 2004: \$4,360 from PSC-CUNY Research Award.
- Conflict Awareness and Management Training Through Bi-cultural Lens for Asian American Students, Dec 2003: \$3,000 from the CUNY Diversity Projects Development Fund.
- Cops and Kids Conflict Resolution Dialogue Program, Oct 2003: \$3,000 from the Office of the Manhattan Borough President C. Virginia Fields.
- Refunding of CUNY Dispute Resolution Center, July 2003: \$100,000 from the William and Flora Hewlett Foundation.
- Seniors Swim and Solve Program, May 2003: \$2,500 from the Laura B. Vogler Foundation.
- Post 9/11: Conflict Resolvers' Responses, Jan 2003: \$7,000 from CRInfo.
- Making Talk Work: Cops and Kids Transition Dialogue Program, Nov 2002: \$3,000 from the Cottonwood Foundation.
- Research on Post 9/11: Conflict Resolvers' Responses, Apr 2002: \$5,000 from PSC-CUNY Research Award.
- Making Talk Work: Cops and Kids Transition Dialogue Program, March 2002: \$82,000 from the Andrus Family Fund.
- Hewlett 2002 Conference, Aug 2001: \$80,000 from the William and Flora Hewlett Foundation.
- Research on "Understanding Police Mediation: Promises and Challenges" from PSC-CUNY Research Award, Apr 2000: \$4,000; April 2001: \$3,262.
- Refunding of CUNY Dispute Resolution Center, Feb 2001: \$250,000 from the William and Flora Hewlett Foundation.
- Cops and Kids Conflict Resolution Dialogue Project, September 2000: \$6,000 from the Office of the Manhattan Borough President C. Virginia Fields.
- CUNY Intergroup Project, July 2000: \$3,500 from the Office of the Manhattan Borough President C. Virginia Fields.
- Conference on "The Role of CUNY Students in Fostering Intergroup Relations in the Next Millennium", July 1999: \$3,500 from the Office of the Manhattan Borough President C. Virginia Fields; \$2,200 from University Student Senate; \$1,000 CUNY Office of Student Affairs.
- Conference on "The Role of the University in Fostering Interethnic Coexistence on Campus, in the Community and Beyond", Sept 1998: \$5,000 from the Office of the Manhattan Borough President C. Virginia Fields (supplemented by The Continuum Publishing Group, \$5,000; The Abraham Fund, \$4,000).
- Refunding of CUNY Dispute Resolution Center, July 1998 (with CUNY DRC Steering Committee): \$250,000 from the William and Flora Hewlett Foundation.

- CUNY Faculty Facilitation Training, May 1998: \$4,000; Nov 1998: \$4,000 from CUNY Faculty Development Program, Office of Research and University Programs.
- Days of Dialogue on Black-Jewish Relations at CUNY, Oct 1997: \$30,000 from the New York Times Foundation.
- Cops and Kids Conflict Resolution Dialogue Project, Apr 1997: \$5,000 from the New York State Attorney General's Office.
- Cops and Kids Conflict Resolution Dialogue Project, Apr 1997: \$5,000 from the Allstate Foundation.
- CUNY Town Meeting Project, Sept 1996: \$50,000 from SURDNA Foundation.
- Refunding of CUNY Dispute Resolution Center, July 1996 (with CUNY DRC Steering Committee): \$200,000 from the William and Flora Hewlett Foundation.
- CUNY Faculty Mediation Training: Resolving Conflicts in the Classroom, June 1996: \$3,500; Nov 1996: \$3,500; June 1997: \$3,500; Nov 1997: \$4,000 from CUNY Faculty Development Program, Office of Research and University Programs.
- CUNY Peer Conflict Resolution Network, April 1996: \$20,000 from the Joseph and Claire Flom Foundation.
- Conflict Prevention Workshops for John Jay College students, Apr 1995: \$1,500 from Stop the Violence Fund, City of New York.
- Faculty Development Colloquium, Dispute Resolution Across the Curriculum: Implications for the Classroom, Sept 1994 program held May 5, 1995: award amount approximately \$3000 from CUNY Office of Academic Affairs.
- Establishment of CUNY Dispute Resolution Center, Apr 1994 (with Planning Grant Committee): \$200,000 from the William and Flora Hewlett Foundation.
- John Jay College Increase the Peace Volunteer Corps Chapter, Oct 1993: \$1,600 from the Stop the Violence Fund, City of New York.
- Proposed CUNY Dispute Resolution Center, Feb 1993 (with Planning Grant Committee): \$50,000 from the William and Flora Hewlett Foundation.
- John Jay College Intercultural Communication and Negotiation Program, June 1989: \$1000 from Joe and Emily Lowe Foundation.
- Conflict resolution skills training project for teachers in the Just Community at Martin Luther King High School, NYC, (jointly with MLK and in cooperation with Harvard University), May 1988: \$30,000 from CUNY and NYC Board of Education School Improvement Program. (Related grants for students, May 1988: \$5,000 from New York Times Foundation; \$500 from Cowles Foundation).
- Intercultural Communication and Negotiation Workshops, April 1988: \$1,000 from Joe and Emily Lowe Foundation.

-Dispute resolution training project for the Clinton Community (with Hartley House, Clinton Housing Development Corporation, and Clinton Housing Coordinators), Feb 1988: \$25,000 from New York Foundation.

-Research project to study mediation of felony cases in NYS (with K. Lenihan), Sept 1987: \$125,070 from State Justice Institute.

-Negotiation and Dispute Resolution Workshops for Female College Students, March 1987: \$1000 from Joe and Emily Lowe Foundation.

-The 13th International Conference of the Society of Professionals in Dispute Resolution in Boston, Oct 1985: \$15,000 from William and Flora Hewlett Foundation, \$10,000 from Ford Foundation, \$5,000 from National Institute for Dispute Resolution.

-CUNY Dean of Students Seminar on Dispute Resolution in NYC, May 1985: \$500 from the National Institute for Dispute Resolution.

-The 12th International Conference of the Society of Professionals in Dispute Resolution in San Francisco, Oct 1984: \$15,000 from William and Flora Hewlett Foundation.

-The 1st Annual Conference - Problem Solving Through Mediation in NYC, Dec 1983: \$15,000 from William and Flora Hewlett Foundation, \$5,000 from New York Community Trust.

-John Jay College Pilot Program in Dispute Resolution 1982 - \$14,000 from New York Community Trust; 1983 - \$25,000 from New York Community Trust.

-Mediation in the Justice System Conference in NYC, May 1982: \$5,000 from New York Community Trust.

-Dispute resolution programs funded:

NYC Transit Police, June 1983

Security Officers, Creedmoor Psychiatric Center, April 1983

Non-commissioned Officers, USMA at West Point, Feb 1983

Security Officers, Deborah Heart and Lung Center, Jan 1983

-The new academic program in Dispute Resolution at John Jay College. Prepared proposal and all revisions for the John Jay College 30 credit multi-disciplinary certificate program, which is authorized by the City University Board of Trustees and the NYS Dept. of Education.

DISPUTE RESOLUTION TRAINING WORKSHOPS

John Jay College of Criminal Justice - CUNY, Dispute Resolution Program, 1982-present.

Make Talk Work: How to Navigate Conflict, for CUNY Career Launch, for summer interns in the government sector, (with Skye Roper-Moses), July 5, 2022.

How to Hold a Difficult Conversation for CUNY Resident Assistants, CUNY Graduate Center, Jan 23, 2019.

Conflict Resolution and Mediation Workshop, Center for Employment Opportunities, Aug 19, 2017.

Conflict Resolution Workshop for HEOs at Hostos Community College, June 22, 2018

Basic Mediation Skills Training for Peer Specialists, with Dan Berstein of MH Mediate, 5 days, funded by AAA-ICDR Foundation, John Jay College, Aug 9-10, 14-16, 2017.

Conflict Resolution Workshop for Hip Hop Artists from Algeria, Brazil, Colombia, Croatia, Indonesia, and Tunisia, part of a US cultural diplomacy program called Next Level hosted by the University of North Carolina's Department of Music and the US Department of State's Bureau of Educational and Cultural Affairs, June 30, 2017

Introduction to Conflict Resolution for Leaders, Union of Liberian Associations in the Americas, 2 days, co-sponsored by Mediators Beyond Borders and CUNY Dispute Resolution Center, NYC, June 10 and 17, 2017.

Basic Mediation Training (co-trainer) for Leaders, Union of Liberian Associations in the Americas, 5 days, co-sponsored by Mediators Beyond Borders and CUNY Dispute Resolution Center, NYC, June-July 2016.

Group Work: Preventing and Managing Conflict, Community Service Council, John Jay College, Jan 28, 2016.

Thinking out of the Box: Building Relations Between Police and Community, Wayne State University, Detroit, Michigan, May 12, 2015.

Conflict Resolution for Human Resources, CUNY Graduate Center, NYC, June 2013.

Informal Resolution for CUNY Sexual Harassment Panels, Oct-Nov 1995, Jan-Feb, May 1996; March and Dec 1998, May 1999, Jan 2000, June 2000, Nov 2000, June 2001, Oct-Nov 2001, Oct-Nov 2002; June and Oct 2003 (Conciliation Training), March and Oct 2004, Mar 2005, Oct 2005, Apr 2006; Oct 2007, Feb 2008, Dec 2009, Jan 2012, Jan 2013; (Intake) Oct 2005, Mar 2006, Oct 2006, Oct 2007, Feb 2008, Nov 2008, Sept 2009, Nov 2009, Oct 2010, Jan 2011, Jan 2012, Nov 2012, Jan 2013, April 2013, Jan 2014.

Introduction to Mediation, Leadership Conference. Lehman College, Bronx New York, March 2012.

Preventing and Managing Conflicts as Student Leaders: Make Talk Work, LaGuardia Community College, Queens, NYC, Aug 2009.

The Art of Leadership Using Dispute Resolution for Student Leaders, John Jay College Student Leadership Conference, NYC, Apr 2008.

Conflict Resolution Skills for Union Leaders (with A. Matthews), Cornell University School of Industrial and Labor Relations, NYC, Feb 2008.

Make Talk Work: Effective Listening and Collaborative Problemsolving, John Jay College Student Leadership Conference, NYC, Oct 2006.

Dispute Resolution Landscape in the United States, for the International Diploma on Conflict Resolution at the Centro Para El Estudio, Prevencion y Resolucion de Conflictos of PUCMM in Santo Domingo, Dominican Republic, Nov 2005.

Make Talk Work Workshops for Security Officers, John Jay College, Mar-Apr, Sept 2004, Apr 2005, June 2005, Feb 2006, Apr 2006, May 2006, June 2006.

Bi-Cultural Awareness Training (with M. Yuen) for Asian American Students at CUNY (funded by the CUNY Diversity Development Fund), June 2004.

Conflict Resolution Workshops for youth and police (funded by the Office of the Manhattan Borough President C. Virginia Fields), Lincoln Square Neighborhood Center, 20th Precinct of NYPD, John Jay College, May-June 2004.

Conflict Resolution Workshop for Seniors Swim and Solve Program (funded by the Laura B. Vogler Foundation), John Jay College, June 2003.

Conflict Resolution Workshops for youth and police (funded by the Andrus Family Fund), Lincoln Square Neighborhood Center, 20th Precinct NYPD, Search for Common Ground and Westside Crime Prevention Program, Mar-June 2003.

Conflict Resolution Workshop, Talent Search Program, John Jay College, Sept 2002.

Conflict Resolution Skills for Student Leadership Retreat, John Jay College at Split Rock, Jan 2002.

Conflict Resolution Skills for Building Bridges Program of Westside Crime Prevention Program at Grovesnor House, Nov 2001-Jan 2002.

Conflict Resolution Training for Senior Citizens at JPAC, NYC, May 2001, Nov 2001.

Conflict Resolution Skills for Student Leaders, Marymount Manhattan College, NYC, Aug 2001.

Conflict Resolution Skills for Student Leaders, Hostos Community College-CUNY, Kerhonkson, NY, July 2001.

Conflict Resolution for Dominican Youths from Washington Heights, Family Life Center, NYC, July-Aug 2001; July 2002.

Getting Past Impasse: What to do When Parties are Stuck, for Community Mediators in Brooklyn and Manhattan, at Safe Horizon, Brooklyn, NYC, June 2001.

Mediating With Culturally Diverse Groups, Scuola Internazionale Mediazione Sociale, Barletta, Italy, Feb 2001.

Conflict Resolution for Student Leaders, College of Staten Island-CUNY, Jan 2001.

Conflict Resolution for CUNY Peace Officer Training, 1993-present.

Conflict Resolution for Middle School Students in the GEAR UP summer program (funded by the US Department of Education), at LaGuardia Community College, Queens, NYC, June 2000.

Managing Conflicts on Campus for faculty and staff, Medgar Evers College - CUNY, Brooklyn, Jan 1999.

Conflict Resolution and Negotiation for CUNY Student Leadership Institute, NYC, Jan 1998; Jan 1999, Jan 2000, Jan 2001.

Negotiation and Mediation for CUNY Directors of Student Activities, Pawling, Nov 1997.

Conflict Resolution for NYC School Administrators, Violence Prevention Conference of NYC Board of Education, NYC, Oct 1997.

Conflict Resolution for Atlantic City Police Department, (project of the Police Foundation) Atlantic City, June 1997.

Conflict Resolution for Columbia-Presbyterian Security Officers, NYC, Mar 1997.

Conflict Resolution for NYC Department of Transportation Officers, NYC, Jan 1997; Aug 1997.

Conflict Resolution and Negotiation for CUNY Directors of Student Activities, NYC (at CSI), Nov 1996.

Conflict Resolution for NYC Board of Education Division of School Safety: Officers, Oct 1996, Mar 1997, Dec 1997; Sergeants, July 1996.

Mediation Skills for Office of Rent Administration Counselors, NYS Division of Housing and Community Renewal, NYC, Aug 1996.

Conflict Resolution for Citizens of Northern Ireland participating in the Fordham Law School and University of Ulster (funded by USIA), NYC, June 1996.

Mediation and Conflict Resolution for CUNY Section 504 Coordinators and Affirmative Action Officers, Apr 1996.

Conflict Resolution Training for Sixth, Seventh and Eighth Graders at Crossroads Middle School and Middle School 54 including facilitation of session with police officers at 24 Precinct, sponsored by the Westside Crime Prevention Program (funded by the Manhattan Borough President Ruth Messinger's Office), NYC, Mar-Apr 1996; (funded by a grant from the Strengthening Neighborhoods Assets Program of the Citizen's Committee for New York City), NYC, Nov-Dec 1996; Feb-Apr 1997; Nov-Dec 1997; Mar-June 1998; Children's Storefront School in Harlem, Fall 1998; Liberty Partnership Program at Bank Street School of Education, Spring 1999; MS 54 Beacon Program Dec 2001.

Conflict Resolution for John Jay College Student Leaders, Student Leadership Conference (at Split Rock Conference Center, Pa), Sept 1995.

Conflict Resolution for CUNY Student Leaders, University Student Senate, (at Villa Roma Conference Center, Callicoon, NY), Aug 1995.

Conflict Management for CUNY Officers and Supervisors, NYC, Jan 1992; June, Aug 1992, Nov 1992, Dec 1992, Mar-Oct 1994; July-Aug, Oct-Nov 1995, Jan-May, July, Oct 1996; Feb, May June 1997; Oct 1997; May-Nov 1998; March-Apr 1999; June 2000; Sept 2000.

Conflict Resolution Training for Sixth, Seventh and Eighth Graders at Crossroads Middle School including facilitation of session with police officers at 24 Precinct, sponsored by the Westside Crime Prevention Program (funded by the Mayor's Community Assistance Office's Stop the Violence Program), NYC, June 1995.

Conflict Resolution Training for Goddard-Riverside Youth to Youth Program, including facilitation of session with police officers at 24 Precinct, sponsored by the Westside Crime Prevention Program (funded by the Mayor's Community Assistance Office's Stop the Violence Program), NYC, May 1995.

Mediation and Conflict Resolution for CUNY Deans of Students, CUNY Office of Student Affairs, NYC, Apr 1995.

Conflict Resolution Skills, AmeriCorps Police Cadets, NYC, Apr 1995.

Conflict Resolution for NYC Department of Juvenile Justice Managers and Supervisors, NYC, Mar 1995.

Conflict Resolution for Social Workers, Veterans Administration Hospital, Albany, Mar 1995.

Conflict Management for Race Relations Leadership Training Program for high school students, Catholic Interracial Council of New York, NYC, Nov 1991; Dec 1992; Dec 1993; Mar 1995, May-June 1996.

Conflict Management Training for NYS Division for Youth Counselors, NYC, Mar 1995.

Mediating Tough Situations for Students, CUNY Institute on Substance Abuse, NYC, Mar 1995.

Conflict Resolution and Mediation Training, CUNY Student Leadership Institute, (at Tarrytown House), Jan 1995.

Dispute Resolution Skill Building for Lehman College Peer Counselors, NYC, Jan 1990, Jan 1991, Jan 1994, Jan 1995.

Non-violent Crisis Intervention for New York City Health and Hospital Police, Jan 1995.

Conflict Resolution and Mediation for Student Leaders, LaGuardia Community College, (Kingston, NY), Dec 1994.

Rules for Fighting Fair - Handling Conflicts Creatively for John Jay College Student Leaders, Office of Student Activities Leadership Workshop Series at John Jay College, Oct 1994.

Conflict Resolution for CUNY Student Leaders, University Student Senate, (at Holiday Hills, Pawling), Aug 1994.

Conflict Resolution for Sheriffs, NYC Sheriff's Department, June-Nov 1994; Apr 1997; Sept 1997; Jan 1998.

Conflict Resolution for Division of Continuing Education, LaGuardia Community College - CUNY, June 1994.

Conflict Resolution Training for Eighth Graders at Trinity Middle School and Goddard-Riverside Youth to Youth Program, including facilitation of session with police officers at 24 Precinct, sponsored by the Westside Crime Prevention Program (funded by the Mayor's Community Assistance Office's Stop the Violence Program), NYC, Apr-May 1994.

Conflict Resolution and Mediation for CUNY Directors of Student Activities, NYC, Apr 1994.

Effective Conflict Resolution Strategies, JHS 56 PTA, (at The Henry Street Settlement Louis Abrons Art Center) NYC, Apr 1994.

Conflict Resolution for Criminal Justice Professionals, (Law Enforcement and Corrections Supervisors) Tunxis Community College, Conn., Apr 1994.

Conflict Resolution for Student Leaders, Queensborough Community College - CUNY, (at Tarrytown House) Feb 1994; Oct 1994.

Conflict Resolution for Security Officers, Fifth Avenue Business Improvement District, NYC, Aug 1993; Oct 1993.

Conflict Resolution for Detective Investigators, NYC Department of Investigations, July 1993.

Conflict Resolution for Police Commissioner's Women in Policing Conference: Sexual Harassment in the Workplace, NYC, June 1993.

Conflict Resolution for Upper West Side Community Leaders and Police Officers, West Side Crime Prevention Program, (Funded by the Mayor's Community Assistance Office's Stop the Violence Program), NYC, Apr-May 1993.

Mediation Training for Fordham University School of Law, Mediation and the Law course and Small Claims Court Mediation Clinic, 1985-1993.

Communicating, Negotiating and Mediating in Stressful Situations, Police Training for Managing Situations Involving Mentally Disturbed Persons for New York City Police Department Emergency Service Unit (ESU) in cooperation with NYC Dept. of Mental Health, Mental Retardation and Alcoholism Services, NYC, Feb-June 1987; Oct-Dec 1988; (for NYC Police Department Hostage Negotiators (HNT), Mar-May 1990; HNT and ESU, Apr-June 1993).

Conflict Management for CUNY/NYPD Cadets, NYC, July-Aug 1992; June 1994.

Mediation for Guidance Counselors, NYC Public Schools, Office of Guidance Services, NYC, May 1992.

Communication and Conflict Resolution for Fire Safety Battalion Chiefs, NYC, Mar 1992.

Dispute Resolution Skills Workshop, InterAmerican University, Aquadilla, Puerto Rico, May 1991.

The Persian Gulf: Handling Deep Rooted Conflict in the Schools for NYC Guidance Counselors, NYC, Feb 1991.

Conflict Management for Metro-Tech Security Officers, NYC, July 1990, July-Aug 1991.

Conflict Resolution and Mediation for New York City Law Related Education Teachers, NYC, July 1990.

Dispute Resolution Skill Building for CUNY Office of Vice Chancellor of Academic Affairs and CUNY Deans of Education, NYC, Jan 1990.

Conflict Management Skill Building for High School Students, Martin Luther King Jr. High School, NYC, Dec 1988; Dec 1989.

Confrontation Management, NYC Taxi and Limousine Commission Inspectors, NYC, Aug 1989.

Conflict Resolution Skill Building for Law and Justice Institute Teachers at Martin Luther King High School, NYC, July 1989.

Dispute Resolution Skill Building for New York State Parole Officers, NYC, July, Sept 1989.

Dispute Resolution Skill Building for New York City Health and Hospital Corporation Security Supervisors, Oct 1987; Feb, March, July 1989.

Fordham Law School, Mediation and the Law, Spring 1985, 1986, 1987 and Small Claims Court Mediation Clinic, Fall 1987, Spring 1988, Fall 1988, Spring 1989, Fall 1989, Spring 1991, Fall 1991, Spring 1992, Spring 1993.

Dispute Resolution Skill Building for John Jay College Student Leaders, NYC, Jan 1989-Apr 1989.

Dispute Resolution Skill Building for Clinton Community Residents, NYC, June 1988; Oct 1988; Jan - March 1989.

Dispute Resolution Skill Building for High School Teachers involved in Just Communities at Martin Luther King Jr., Roosevelt and Bronx Science High Schools, NYC, July 1988.

Dispute Resolution Skill Building and Negotiation Training for John Jay College Security Officers, NYC, Jan and May 1988.

Dispute Resolution Skill Building for Housing Conservation Coordinators, Clinton Housing Development Corporation and Hartley House staff, NYC, April 1988, Sept 1989.

Dispute Resolution Workshop, Public Service Training Program, State University of New York at Albany, Rockefeller Institute of Public Affairs and Policy, Albany, Jan 1987.

Brooklyn Law School, Dispute Resolution Clinic, 1985-1986.

Conflict Management Skills Training, New York City Building Inspectors, Basic Training Program for Peace Officers, Bureau for Municipal Police, NYC, Nov-Dec, 1986.

Juvenile Mediation, Community Dispute Resolution Program and co-sponsored by Watertown City School District for community mediators, Watertown, NY, May 1986.

Dispute Resolution Skill Building, New York City Fire Department, for fire marshals working with juvenile arsonists, May 1986; Fire Marshal Training School, Dec 1986.

Dispute Resolution Skill Building In-service Training Program at New York State Psychiatric Institute, NYS Office of Mental Health, for Safety Officers, NYC, April 1986.

Conflict management course at the United States Military Academy at West Point for non-commissioned officers, Feb 1983 and Jan 1986.

Dispute Resolution Skill Building In-service Training for the Westchester Society for the Prevention of Cruelty to Children Investigators, May 1985.

Dispute Resolution Skill Building In-service Training Program at Pilgrim State Psychiatric Center for Safety Officers, March 1985.

Conflict management training for the Law Enforcement Institute of the Governor's Office of Employee Relations for law enforcement supervisors and managers in NYS, Jan 1985.

Conflict management course at the United States Military Academy at West Point, Civilian Training and Development Branch, for Supervisors and Managers, Oct 1983 and June 1984.

Conflict management course at the United States Military Academy at West Point for military police, Jan 1984.

New York City Transit Police in-service training in dispute resolution for transit police, June 1983.

Dispute Resolution skill building in-service training program at Creedmoor Psychiatric Center for

Safety Officers, April 1983.

Dispute Resolution skill building in-service training program at Deborah Heart and Lung Center Security Dept., Brown Mills, NJ, Jan 1983.

Crisis Intervention, NYC Transit Police, training for student officers, 1982.

RELATED WORK ACTIVITIES

CITY UNIVERSITY OF NEW YORK:

- Member, CUNY Interfaith Council created by CUNY Chancellor, 2018-present
- Member, CUNY Faculty Diversity and Inclusion Conference Planning Committee, 2018-present
- Member, CUNY Campus Climate Task Force created by CUNY Chancellor, 2016-present
- Director, CUNY Dispute Resolution Center, 1992-present
- Adviser, CUNY BA Program, 1990-present
- Member, Mediation Task Force, 2008
- Member, CUNY Personnel Office Committee (Advisory Committee for the Campus Peace Officer Titles), 1997
- Reviewer, PSC-CUNY Research Award Program, 1992
- Member, Student Disciplinary Committee, CUNY Deans of Students, 1987-1991
- Participant, Faculty Development Seminar on "Infusing Material on Women of Color into the Liberal Arts Curriculum of the CUNY Senior Colleges" sponsored by the Center for the Study of Women and Society and funded by the Ford Foundation, June 18-22, 1990
- Mentor, Women's Leadership Institute, sponsored by the Women's Research and Development Fund, 1987-1988
- Mediator and Facilitator, University based conflicts

JOHN JAY COLLEGE:

- Informal Resolution Committee, Title IX Sexual Misconduct Policy, 2020-present
- Member, 9/11 Committee, 2020, 2021.
- Contributor, John Jay College 9/11 Tribute Ceremony, 2020, 2021
- Chair, Self-Study Review, Dispute Resolution Certificate, 2020-2021
- Chair, AKD (Sociology) Honor Society Induction Ceremony, 2019 – 2021
- Faculty Representative, Beta Theta of New York, Alpha Kappa Delta, 2020-present
- Member, Study-Abroad Advisory Committee, Spring 2018
- Chair, Faculty Search Committee, Sociology Department 2016-2017; 2017-2018; 2021-present
- Participant, ePortfolio Program, Spring 2016
- Member, Race, Justice and Community Committee – Bridging the Divide, 2015-2016
- Member, Grade Appeal Committee, Sociology Dept, 2013-2015
- Member, Interdisciplinary Majors Working Group, 2013 – 2015
- Member, Council of Major/Minor Coordinators, 2013-present
- Member, Student Election Review Committee, 2011- 2012
- Academic Advisor, Dispute Resolution Certificate, 1981-present
- Academic Advisor, Dispute Resolution Minor, 2009-present
- Campus Security Authority, 2009-present
- Member, Sustainability Council, 2008-present
- Faculty Advisor, Muslim Students Association, 2011-present
- Faculty Advisor, Arab Students Union, 2013-present
- Faculty Advisor, Middle Eastern Student Association, 2011-2013
- Faculty Advisor, Dispute Resolution Student Association, 2011-2012
- Chair, Sociology Move Committee, Spring 2013; Fall 2015

- Member, Founding Generation Committee, 2012
- Member, Task Force on Research Foundation, 2009
- Faculty Advisor, Desi Club, 2008
- Facilitator, Muslim-Non-Muslim Dialogues, Spring 2007, Spring 2011
- Facilitator, Wrap Up and Next Steps, Student Leadership Conference, Oct 2007
- Organizer, Student Leadership Conference, Fall 2007.
- Faculty Advisor, Dispute Resolution Association, 2004-2007
- Member, Research Council, 2005-2006
- Deputy Coordinator, Sexual Harassment Intake and Education Committee, 2007
- Member, Sexual Harassment Intake and Awareness Committee, 2005-2015
- Deputy Coordinator, Sexual Harassment Intake and Awareness Committee, 2014-2015
- Member, Multicultural Week Planning Committee, 2000-2005
- Member, Town Meeting Planning Committee, 1990-present
- Member, Internship Committee, 1983-present
- Member, Institutional Assessment Committee, 2002
- Facilitator, Adjunct Concerns of Sociology instructors, 2004
- Member, Executive Committee of Middle States Self Evaluation, 2001-2003
- Member, Committee on Honorary Degrees, 1990-93; 2001-2004
- Member, Sexual Harassment Education Committee, 1996-2004
- Facilitator, Town Meetings on Police and the Community, Feb and March 1999
- Facilitator, Town Meetings on College Charter, March 2008
- Facilitator, Task Force on General Education Requirements, March 2008
- Facilitator, Town Meeting on Middle States, Nov 2002
- Member, Community Policing Domestic Violence Conference Planning Committee, 1999-2000
- Member, Personnel and Budget Committee, Sociology Dept., 1984-87; 1989-90; 1994; 1996-98
- Member, Domestic Violence Conference Planning Committee, 1998-2000
- Organizer, Creative Conflict Resolution Poster Exhibit, (co-sponsored with NYC SPIDR) 1995
- Student Election Review Committee (SERC)
 - Faculty resource, 1990; 1995; 1996
 - Ex-officio member, 1990-1991
 - Member, 1989-1990
- Mentor, McNair Post Baccalaureate Achievement Program, 1993-1995
- Mediation of student disciplinary cases, 1985-present
- Cultural Diversity and Pluralism Committee, 1988-1994
 - Chair, 1993-1994
 - Committee member, 1988-1994
 - Steering Committee, 1989-1990
 - Immediate Issues Resolution Committee, 1989-1990
 - Faculty-Student Dialogue Planning Committee, 1989-1990
 - Long Range Subcommittee, 1990
- Faculty Advisor, Women's Awareness Club, 1994-96
- Faculty Advisor, Dispute Resolution Club, 1986-96
- Faculty Advisor, Judicial Board, 1991-1992
- Member, Charter Amendment for HEO inclusion on College Council Committee, 1991-1992
- Member, Sexual Harassment Panel, 1990-1995
- Participant, CUNY Connects Program, 1991
- Member, Sociology Dept. Scheduling Committee, 1991
- Organizer and Moderator, Criminal Justice Administrators' Forum, 1989-90
- Helped develop new SERC guidelines with Dean of Students Office, 1989
- Helped develop Ombudsman Office guidelines, 1989
- Facilitator, Open Forums on the Ombudsman, 1989
- Facilitator, Faculty-Student Dialogues, 1990
- Faculty Academic Advisor, 1987-1991

- Helped organize and facilitate college town meeting, May 1989
- National Crime Conference Planning Committee, 1989
- Facilitator, Better Teaching Seminars, 1989
 - Handling Disruptive Students, 1991
- Facilitator, Faculty Dialogue Seminars, 1989
- Participant, Equity Institute Workshop, 1988
- Faculty Coordinator, Internship Program, 1988-1989
- Member, Criminology Major Committee, 1988-90
- Member, Advisory Committee - Pub. Admin, Econ, Gov't, 1986
- Developed Graduate course - Dispute Resolution: Critical issues, 1986
- Member, Major revision Committee, Sociology Dept., 1986-88
- Member, Dispute Resolution Committee, 1984-85
- Member, Women's Studies Committee, 1985
- Member, Curriculum Committee, Sociology Dept., 1983-85; 1990-91; 1992-94
- Chairperson, Committee on Applied Sociology Minor, Sociology Dept., 1981
- Freshman Orientation

MEDIA INVOLVEMENT

- Grant Spotlight, *John Jay College Sponsored Program Newsletter*, Oct 2020
- Grant Spotlight, *John Jay College Sponsored Program Newsletter*, June 2018
- Boston Globe*, 2015
- Grant Spotlight, *John Jay College Sponsored Program Newsletter*, Feb 2014
- Interview, *The Report*. 2013 [NYSCDM-TheReport-Vol.2013-No.02](#)
- Radio, Jamaica, 2006
- BeyondIntractability.org, 2004
- CPR, *Alternatives*, 2001-2006
- Dallas Morning News*, 1997
- Good Day New York, 1997
- NBC National Nightly News, Cops and Kids Program, 1997
- CBS Radio, 1995
- Metroview, CUNY Cable TV, 1995
- Dispute Resolution Network, Cable TV interview, 1994
- Scientific American (TV), 1993
- Solutions, interview, 1992 -*Christian Science Monitor*, interview on police mediation, 1991
- CUNY News*, 1991
- The Networker*, John Jay College Alumni Newspaper, 1991
- CUNY TV: Group Relations in New York City, 1990
- NYC Board of Education film on school mediation for Hispanic students, *Entre Nosotros*, 1990
- Taped Dispute Resolution Program footage for a video, John Jay College, 1988-89
- Australian TV interview, *Beyond 2000*, 1987
- Daily News* interview, 1987
- John Jay College newspaper, *LEX*, interview, 1987
- Criminal Justice Closeup, (TV program: Dispute Resolution) 1986
- National Public Radio interview, 1986
- Birmingham Herald Tribune* interview, 1986
- Cable TV, 1986 (NYC and Watertown interviews)
- WKCR radio 1983
- Channel 31 television 1982, 1983
- Contributor, Dispute Resolution Newsletter of the American Bar Association's Special Committee on Dispute Resolution

PROFESSIONAL ACTIVITIES

Facilitations

- Moderator, Towards a More Safe and Secure World, US Department of State, Office of International Visitors, *International Visitor Leadership Program*, Online, Nov 18, 2020.
- Facilitator, CUNY Faculty Diversity and Inclusion Conference, CUNY Graduate Center, Mar 29, 2019.
- Moderator, The Informant, Islam and Muslims in New York City. Muslim Students Association, John Jay College, Mar 14, 2019
- Facilitator, Confronting Fear and Hate in New York City community and faith-leaders, nonprofit professionals, elected officials and representatives of government agencies, Jewish Community Relations Council of New York, Mar 21, 2017.
- Facilitator, Community Forum, New York City Joint Remedial Process on Stop and Frisk and Trespass Enforcement, Police and Harlem Community, Church of Scientology, Oct 17, 2016.
- Facilitator, Community Forum, New York City Joint Remedial Process on Stop and Frisk and Trespass Enforcement, Police and Harlem Community, Touro College, Oct 13, 2016.
- Facilitator, Police and Harlem Community Dialogue, Thurgood Marshall Academy, June 14, 2016.
- Moderator, Current Research on Policing, Bridging the Divide: Re-imagining Police-Community Relations, John Jay College, May 6, 2016.
- Facilitation advisor, Brownsville Youth and NYPD, Office of Community Outreach and Service Learning, John Jay College, April 30, 2015.
- Facilitator, Muslim-Non-Muslim Student Dialogues, John Jay College, 2007; 2011.
- Facilitator, Westside Crime Prevention Program on intergenerational perceptions about crime at Amsterdam Houses, NYC, Apr 2010 and July 2010.
- Facilitator, CDC Public Meeting on H1N1 Vaccine, NYC, Aug 2009.
- Facilitator, Metropolitan Transit Authority Proposed Fare and Toll Increase Public Engagement Workshop, Nov 2007.
- Facilitator, NYC Health Department Bioterrorism Hospital Preparedness Program, NYC, 2006.
- Facilitator, West Harlem Local Development Corporation Community Forum on Columbia University's proposed expansion into Manhattanville, NYC, 2006.
- Facilitator, Listening to the City, Remembering and Rebuilding Lower Manhattan - Post 9/11, Jacob Javits Center, NYC, July 20, 2002; assisted with facilitator recruitment for Feb 7, 2002 at South Street Seaport event.

-Co-Facilitator for NYC Housing Providers Forum for Multi-diagnosed People Living With Aids, NYC, 1996.

PROFESSIONAL ACTIVITIES

- Facilitator (with M. James) Informal Conversations: Where do we go from here? Responding to and Engaging Conflicts, Online, Jan 2021 – present
- Member, Defense Research Institute, ADR Diversity, Equity, & Inclusion Initiative, 2021-present.
- Member, Mediation Settlement Day, NYC, 2018
- Faculty Representative, AKD, 2020 - 2022
- Member, Alpha Kappa Delta (AKD), the International Sociology Honor Society, 2018- present.

- Member, Editorial Board for Series of Practitioner Guides, Association for Conflict Resolution and Rowman & Littlefield, 2018-present

- Facilitator, Strategic Communication Strategies for Government Agencies - A Project for Ukraine. US Department of State International Visitors Leadership Program, Nov 9, 2018

- Synthesis, Countering Violent Extremism – Law Enforcement Messaging and Community Engagement: A Project for Kenya, US Department of State International Visitors Leadership Program, July 6, 2018.

- Co-facilitation (with NYC mediators), Liberian Leaders' Workshop, June 2018.

- Presenter, ADR Achievement Award to Marvin Johnson, Association for Conflict Resolution of Greater New York annual conference, June 5, 2018.

- Presenter, Frontline Champion Award to United Nations Assistant Secretary General Johnston Barkat, Mediation Settlement Day, Oct 18, 2017.

- Member, ADR Inclusion Network, Office of Alternative Dispute Resolution Programs, NYS Unified Court System, 2017-present.
- Participant, Faculty Study Tour, Israel and Palestinian Territories, Scholars as Bridge Builders, JCRC, Mar 2016.
- Member, Advisory Committee, Mediation Futures Project of Mediate.com, 2014-present
- Panelist, Mediator Ethics, CLE Program, Lexis Nexis, May 2014
- Member, American Bar Association Dispute Resolution Section Ombuds Task Force, 2012-2013.
- Conference Co-Chair, Looking Beyond 9/11: Islam in the West and Democratic Trends in the Middle East and North Africa, 40th Annual Conference of Association of Muslim Social Scientists, NYC, Sept 23, 2011.

- Member, ACR Higher Education Model Standards Task Force, 2011- 2014.

- Co-chair, 40th Annual Conference of Association of Muslim Social Scientists of North America, NYC, 2011.
- Invited Participant/Writer, Rome Negotiation Conference, May 2008.
- Invited Participant/Writer, Istanbul Negotiation Conference, Oct 2009.

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-Convenor and Facilitator, Monthly NYC-DR Roundtable Breakfast Meetings, Sept 2001-May 2007; Co-Convenor and Co-Facilitator with the Association for Conflict Resolution of Greater New York, June 2007-present.

-Invited Exhibitor, Plenary, CUNY University Faculty Senate, 2008.

-Listserv Administrator, NYC-DR listserv, 2001-present

-Coordinator, Make Talk Work Bookmark Working Committee, 2004-2007

-Coordinator, International Make Talk Work Video Competition, 2007-2010.

-Association for Conflict Resolution

-Co-chair, Resource Development and Strategic Partnerships Committee, 2008-2110

-Member, Development Committee, 2003-2005; 2007

-Co-Chair, Foundation Subcommittee, 2004-2005

-Member, Diversity and Equity Network, 2004-2012

-American Bar Association, Dispute Resolution Section

-Member, Diversity Committee, 2005-2012

-Working Group on Conflict Resolution Responses to Katrina, 2005-2008

-Society of Professionals in Dispute Resolution

-Member, Program Committee for 2000 Conference in Albuquerque, 1999-2000

-Member, Collaborative Initiative for Youth in Conflict Resolution, 1999-2003

-Member, Publications Committee, 1999-2000

-Member, Hall of Fame Committee, 2000

-Co-chair, Diversity Committee, 2000; Committee Member 1999

-Member, Fund Development Committee, 1999-2000

-Chair, Year of Dialogue on Race, 1997-1998

-Chair, Nominations Committee, 1997

-Member, Executive Committee, 1994-1998

-President, 1996-1997

-President Elect, 1995-1996

-Budget and Finance Committee, 1995

-Strategic Vision Committee, 1995

-First Vice President, 1994-1995

-Member, Conference Planning Committee, 1994

-Member, Conference Planning Committee, 1993

-Chair, Criteria Committee, 1992

-Chair, Criminal Justice Sector, 1991-1996

-Member, Bylaws Committee, 1990-1991

-Member, Strategic Planning Committee, 1990-91

-Second Vice President, 1989-91

-Member, Executive Committee, 1989-1991

-Member, National Nominations Committee, 1987

-Chair, National Committee on Grants, SPIDR, 1984-85

-Advisory Boards/Steering Committees

-Member, Restorative Practices/Restorative Justice Advisory Group, Lehman College – CUNY, 2017-present

- Member, Advisory Board, Restorative Justice Initiative, NYC, 2015-2019
- Member, Advisory Council, FamilyKind, 2013-2020
- Advisor, MH Mediate, 2012-present
- Member, Executive Board and Treasurer, North American Association of Islamic and Muslim Studies (NAAIMS), 2013-2017.
- Member, Board of Directors, The New York Peace Institute, 2010-2013.
- Member, Advisory Board, Network for Peace Through Dialogue, 2007-2016.
- Member, Advisory Board, Mississippi Mediation Project, 2007-present.
- Member, Global Advisory Board, Human Dignity and Humiliation Studies, Columbia University, 2005-present.
- Member, Steering Committee, International Coalition of Concerned Mediators, 2006-2007.
- Member, Advisory Panel of NYS Dispute Resolution Public Awareness Action Committee, 2005-2008
- Member, Advisory Board, Peaceful Youth, 2005-2017.
- Member, National Advisory Council, Public Conversations Project, 2005-2008.
- Member, Board of Directors, Association for Conflict Resolution of Greater New York, 2002-2005; Diversity Point Person, 2002-2005.
- Member, Board of Directors, CIDR, 2002-2004; Advisor to Board, 2004.
- Member, Conflict Resolution and Mediation Project for Community Oriented Policing Design Team, NAFCM, 2000-2002.
- Member, Advisory Board, The Urban Dove (formerly Hoops for Peace), NYC, 1998-2004.
- Member, Advisory Board, Mediation Center for Training, Information, and the ADA (Washington DC), 1996-2000.
- Member, Steering Committee of National Symposium on Providing Family Mediation Services to Low Income Families sponsored by the Academy of Family Mediators, 1996.
- Member, Board of Directors, NYS Forum on Conflict and Consensus, 1993-2000.
- Member, Alternative Dispute Resolution Advisory Board, The Aurora (under the auspices of the Actors' Fund and in conjunction with the Related Companies), NYC, 1996-2000.
- Member, Advisory Committee for multicultural video curriculum, (Looking for Mr. Stone) National Association for Mediation In Education (NAME), 1992-1993.
- Member, Advisory Committee for *Dispute Resolution Access, A Guide to Current Research and Information* (A newsletter published by the San Francisco Community Boards), 1992-1999.

- Member, Advisory Committee on Multi-cultural curriculum, San Francisco Community Boards, 1991.
- Member, Advisory Board, Community Conciliation Network, Queens, 1991-1999.
- Member, Board of Advisors, Institute for Dispute Resolution, Seton Hall University School of Law, 1990-95.
- Member, Board of Directors, New York City Chapter of SPIDR, 1985-88.
- Member, Committee on Higher Education, National Association for Mediation in Education (NAME), 1993-1996.
- Member, Working Group on NYC School Based Violence Prevention Programs, 1994-95.
- Dispute Resolution Panels
 - Arbitrator, Better Business Bureau Arbitration Program, 1985-1990.
 - Commercial Arbitration Panel, American Arbitration Association, 1986-1990.
 - Arbitrator, NYS Automobile Lemon Law, American Arbitration Association and NYS Attorney General's Office, 1987-1990.
 - Panelist, Family Dispute Services Panel, American Arbitration Association, 1987-1990.
 - Increase the Peace Volunteer Corps, Office of the Mayor, NYC
 - Trained volunteer member, 1993-94
 - Member, IPVC Citywide Task Force on Mediation, 1993-94
 - Faculty Advisor, John Jay Chapter of IPVC, 1993-94
- Invited Participant, "Consolidating Our Wisdom Conference: Best Counsel and Advice to the Next Generation", Keystone, Colorado October 8-11, 2006.
- Coordinator, Make Talk Work Exhibit for Dispute Resolvers in NYC, 2004.
- Coordinator, Make Talk Work Tips for Bookmarks, (funded by JAMS Foundation) 2004-2007.
- Coordinator, Make Talk Work International Video Competitions, (funded by JAMS Foundation): First 2007-2008; Second 2008-2009.
- Member, Mediation Settlement Day Working Group, a Committee of the Association of the Bar of the City of New York, 2003-present.
- Participant, Andrus Family Fund Retreat for Grantees, Shaker Inn, Berkshires, August 2002; NYC, August 2003; Nashville, Tenn Sept 2004.
- Conflict Resolution Planning Meeting, University of the West Indies, Kingston Jamaica, May 2002.
- Convenor, New York City Dispute Resolution Monthly Roundtable, Sept 2001-present.
- Administrator, New York City Dispute Resolution Listserv, Sept 2001-present.
- Member, Coalition of New York State Dispute Resolution Organizations, 2002-2004.

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- Co-organizer, Hewlett 2002, the annual conference of the Hewlett Foundation's university based conflict resolution centers, held in NYC (co-organized with George Mason University and Theory to Practice Project)
- Attendee, Middle States Conference, Baltimore, Dec 2001
- Consultant with B. Wilson, University of the West Indies, Mona Campus, Kingston, Jamaica, May 1002.
- Dispute Resolution Interventions and Facilitations at CUNY Colleges: Kingsborough, Hunter, Hostos, Queens, Queensborough, York, Bronx, CSI, John Jay, 1981-present.
- Judge, Second Annual Negotiation Competition, Robert F. Wagner Graduate School of Public Service, New York University, 1999.
- Proposal Reviewer, NYC Board of Education Resolving Conflicts Creatively Program (RCCP), 1998.
- Reviewer, Harcourt Brace College Publishers, 1996.
- Consultant, Program on Conflict Resolution, University of Hawaii at Manoa, Honolulu, 2001
- Mediator, Levittown School District, 1994.
- Participant, Americans With Disabilities Act Symposium, April 24-25, 1992, Washington, DC.
- Member, New York State Dispute Resolution in Public Policy Forum, 1992-93.
- Mediation Skills Co-trainer, Columbia University Law School, Fall 1991.
- Member, International Association for Conflict Management, 1986-90.
- Special Feature Editor, Sociology and Dispute Resolution Clinical Sociology Newsletter, Summer 1986.
- Member, Clinton housing mediation consortium, 1986-89.
- Member, Interracial Council on Public Safety of the National Conference of Christians and Jews, 1985-1987.
- Member, Planning Committee for Citywide Youth Speakout on Public Safety Conference, 1986-87.
- Participant, Conflict Resolution Seminar by IMCR for Concerned Citizens of South Queens, Howard Beach, NY, 1987.
- Consultant, SPECDA (School Program to Educate and Control Drug Abuse), a joint program of the New York City Police Department and the Board of Education, 1987.
- Consultant, Seton Hall University Department of Sociology on the development of a new major in Applied Sociology, 1987; External Evaluator of Criminal Justice and Sociology Majors, 1989.
- External Reviewer, George Mason University's Sociology (B.A. and M.A.) and Conflict

Management (M.S.) Programs, Fairfax, Va., 1987.

-Consultant, Empire State College, State University of New York, Evaluator of Prior Learning in Dispute Resolution, 1986, 1988, 1995, 1996, 1999.

-Consultant, NYS Dept. of Civil Service, 1979-89. Serve as an expert oral examiner evaluating candidates for numerous state agencies, including the Dept. of Corrections, Education, Environmental Conservation, Labor, State Insurance Fund, Parole, Social Services, Energy, Motor Vehicles, Division for Youth, Mental Health and Mental Retardation, Public Employees Relations Board, Division of Criminal Justice Services in New York City, Albany and Syracuse.

New York Metropolitan Area SPIDR Chapter:

-Member, Program Committee, 1984-1991.

-Co-chair, Chapter organizational efforts, 1984-85.

-Co-chair, Community and Peer Mediation Track of the American Bar Association Section of Dispute Resolution, New York City Conference, Apr 2004.

-Contributor, ABA Special Committee on Dispute Resolution Long Range plans, 1984.

-Member, Consortium of University Programs in Dispute Resolution, 1984-85

MAJOR CONFERENCE PLANNING INVOLVEMENT:

-2000 SPIDR International Conference, Albuquerque

*Program Committee

-Symposium on Providing Mediation Services to Low Income Families

*Member, Steering Committee

-1994 SPIDR International Conference, Dallas

*Program Committee

-1993 SPIDR International Conference, Toronto

*Program Committee

-1992 SPIDR International Conference, Pittsburgh

*Session Organizer

*Rent-A-Mentor Co-organizer

-1991 SPIDR International Conference, San Diego

*Program Committee

*Criminal Justice Sector sessions organizer

-1990 SPIDR International Conference, Detroit

*Program Committee

*Session Organizer

-1988 Mid Atlantic States Correctional Association Conference, Atlantic City

*Mediation in Corrections, session organizer

-1987 SPIDR International Conference, New York City

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- *Liaison, Local SPIDR Chapter and Conference Planning Committee
- *Local Arrangements Committee
- *Program Committee
- *Funding Dispute Resolution Programs: Challenges and Issues, session organizer

- 1987 American Sociological Association Conference, Chicago
 - *Dispute Resolution session organizer

- 1986 SPIDR International Conference, Chicago
 - *Resource Area Coordinator
 - *Academic Programs session organizer

- 1986 American Society of Criminology, Atlanta
 - *Dispute Resolution in the Justice System session organizer

- 1986 World Future Society Conference, New York City
 - *Professionalism in Dispute Resolution session organizer

- 1986 National Conference on Peacemaking and Conflict Resolution, Denver
 - *Executive Board
 - *Dispute Resolution in the Justice System sessions organizer

- 1985 SPIDR International Conference, Boston
 - *Planning Committee
 - *Teaching Resource Area Coordinator
 - *Wrote proposal for conference funding

- 1984 Problem Solving Through Mediation Conference, Albany
 - *Planning Committee
 - *Session organizer, moderator, presenter

- 1984 SPIDR Conference, San Francisco
 - *Session organizer, Teaching Alternative Dispute Resolution in Law Schools and Universities
 - *Wrote proposal for conference funding

- 1984 National Conference on Peacemaking and Conflict Resolution, St. Louis
 - *National Steering Committee
 - *Pre-conference co-chair
 - *Law enforcement sessions organizer and moderator

- 1983 Problem Solving Through Mediation Conference, NYC
 - *Conference co-chair
 - *Plenary session organizer and moderator
 - *Wrote proposals for conference funding

- 1982 Mediation in the Justice System, NYC
 - *Conference coordinator
 - *Wrote proposal for conference funding

ADDITIONAL EDUCATION

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Certificate, NYC Faculty Crash Course on Israel: Balance and Complexity, Schusterman Center for Israel Studies at Brandeis University and the Jewish Community Relations Council, NYC, Jan 2016

Arbitrator Training, New York State Dispute Resolution Association and New York State Attorney General's Office for the NYS Automobile Lemon Law, Albany, 2015.

Nonviolent Communication Training, NYC, 2012

Mediation Training, United States Equal Employment Opportunity Commission, NYC, 2005

Diversity Training, Association for Conflict Resolution, Maryland, 2004

Diversity Dialogue Facilitation Training, CUNY School of Law, NYC, 1998

Negotiation Training, Program for Young Negotiators of NYS Attorney General's Office, NYC, 1997

Victim Offender Mediation Training, Unified Court System of New York State, Community Dispute Resolution Centers Program, NYC, 1996

Increase the Peace Volunteer Corps Training, Office of the Mayor, NYC, (Conflict Resolution, Cultural Diversity, and Community Organizing) 1993

Arbitrator Training, New York State Attorney General's Office for the NYS Automobile Lemon Law, NYC, 1987

PINS Mediation Training, Children's Aid Society, NYC, 1986

Divorce Mediation Training, Haynes Mediation Training Institute, NYC, 1986

Arbitrator Training, Better Business Bureau Arbitration Program, NYC, 1985

Mediator Skill Building Training Program, Brooklyn Mediation Center, NYC, 1982

Principles and Techniques of Conflict Resolution, Institute for Mediation and Conflict Resolution, NYC, 1981

Countries visited for conflict resolution research, training, and/or conferences:

Canada, Dominican Republic, France, Israel, Italy, Jamaica, Northern Ireland, Palestinian Territories, Puerto Rico, Singapore, South Korea, Spain, The Netherlands, Turkey.

EDUCATION

Ph.D.	Sociology	New York University
M.A.	Sociology	New York University
B.A.	Sociology	SUNY-Plattsburgh

2-24-2023